

Approved: February 19, 2019

2018-2019: Meeting # 5

**MICHIGAN STATE UNIVERSITY
FACULTY SENATE APPROVED AGENDA
FEBRUARY 19, 2019 3:15 PM
115 INTERNATIONAL CENTER**

1. CALL TO ORDER

2. Approval of Agenda for February 19, 2019

3. Approval of Draft Minutes for January 15, 2019 (Appendix A)

4. President's Remarks: Acting President Satish Udpa

5. Provost's Remarks: Dr. June Youatt – unable to attend

6. Chairperson's Remark: Professor Deborah Moriarty

7. NEW BUSINESS

- 7.1. University Committee on Curriculum (UCC) Report, Professor Marci Mechtel, UCC Chairperson (Action Item) (Short Report, Appendix B) ([Long Report](#), click on link)
- 7.2. High Risk Travel Process, Dr. Steve Hanson, Associate Provost and Dean, Dr. DeAndra Beck, Associate Dean for Research and Chris Daniel, Director of the Office of Health Safety, International Studies and Programs (Information Item) (Appendixes C, D & E)
- 7.3. At-Large Slate of Nominees and Athletic Council Slate of Nominees, for Approval, Amanda Tickner, University Committee on Academic Governance (UCAG) (Action Items) (Appendix F & G)
- 7.4. Teladoc Utilization, Renee Rivard, Executive Management Director and Director for HR Benefits (Information Item) (Appendix H)
- 7.5. Budget Update, Dave Byelich, Vice President and Director for Planning and Budgets (Information Item)
- 7.6. Invitation for the Board of Trustees to Attend Faculty Senate – Confirmed for Trustee Byrum to attend, arriving at 4:30 (Information Item)

8. Comments from the floor

9. ADJOURNMENT

Approved: Enter Approved Date.

2018-2019: Meeting # 4

**MICHIGAN STATE UNIVERSITY
FACULTY SENATE DRAFT MINUTES
JANUARY 15, 2019 3:15 PM
115 INTERNATIONAL CENTER**

Present: W. Banzhaf, R. Bellon, A. Bennett, Y. Komori (for G. Benitez), A. Borcila, L. Cloud, R. Conner-Warren, A. Contreras, M. Crimp, J. Dulebohn, A. Dunn, P. Eisenlohr, D. Ewoldsen, L. Fernandez, L. Fleck, D. Foran, E. Frantz, S. Gasteyer, J. Goddeeris, J. Goldbort, D. Gould, J. Guzzetta, D. Handspike, B. Holtz, M. Johnson, M. Kaplowitz, M. Kiupel, L. Lapidus, M. Lee, E. Marcyk-Taylor, M. Mazei-Robison, S. Crandell (for L. McCabe), M. Mechtel, J. Meier, M. Miklavcic, D. Miner, D. Moriarty, W. Nesbitt, F. Nunes, R. Ofoli, A. Olomu, N. Parameswaran, D. Polischuk, D. Rivera, R. Root, J. Slade, N. Smeltekop, E. Strangas, G. Swain, Z. Szendrei, M. Tai, R. Tegtmeyer, A. Tickner, E. Torrez, A. Wheeler, D. Wilson, G. Wittenbaum, J. Youatt, A. Zeleke.

Absent: B. Beekman, D. Blankfein-Tabachnick, Y. Bolumole, B. Burke, J. Cholewicki, J. Engler, K. Foley, K. Hampton, G. Hoppenstand, R. Isaacs, J. Johnson, Y. Liu, S. Logan, R. Miksicek, E. Rosser, R. Schwab, J. Seita, G. Stone, L. Tortorelli, S. Valberg, J. Vargas, M. Waddell, D. Westrin.

1. CALL TO ORDER

The meeting was called to order at 3:15 p.m.

2. Approval of Agenda for January 15, 2019

The **Agenda for January 15, 2019** was **approved** as presented.

3. Approval of Draft Minutes for November 13, 2018

The **minutes for November 13, 2018** were **approved** as distributed.

4. President's Remarks: Interim President John Engler (unable to attend)

5. Provost's Remarks: Dr. June Youatt

Provost Youatt welcomed all back to Spring Semester. She reported that there was an automobile accident on campus this morning that took the life of a young woman. It was a moped accident, and the details have not been widely shared. She said that the young woman's family has asked that her name not be shared, until the rest of the family is informed. Provost Youatt stated: "I know that you share the same sorrow that I do. That we have lost a young student. A family has lost a daughter." Provost Youatt added that, unfortunately, MSU lost three students over Winter break; each case involved an accident, and that none of the accidents happened on campus. The tragic accident, she noted, was particularly poignant. She stated: "I know that you will do all you can to support [the young woman's] students, her colleagues, and others. So thank you."

Provost Youatt said that there were several items that she wanted to bring to the Faculty Senate's attention. She added that the one item she had announced yesterday at a briefing that is done at each semester for academic leaders. She stated that a small Steering Committee was held that helped coordinate a study concerning the future Outreach and Engagement on our Campus. She noted that MSU has had an office in Outreach and Engagement, but the question was: "What does this office do? And what do our faculty intend to do over the next decade or two? And do we have the infrastructure now that supports the work that MSU faculty and staff want to do in the community and with partnerships?"

Provost Youatt said that she hoped that individuals completed the survey that went out to all faculty, and that the results of that review are posted on her website. She encouraged everyone to look at the posting and to provide comments on it. The listing identifies what individuals saw as opportunities moving forward. She added that the next step is to review the comments, and then to determine what the implications are for the ways that MSU moves forward, how MSU organizes services and the Office and the University's infrastructure.

Related to this initiative, Provost Youatt stated that there are about 50 leaders from Detroit and about 50 Campus leaders who are meeting on Thursday afternoon to discuss the role of Michigan State University and Detroit, which is also related to Outreach and Engagement. She said that she would appreciate comments and input from any stakeholders in the MSU community.

Provost Youatt reported that this evening, MSU's Museum kicks off the speaker series, entitled "Finding our Voice." She said that the information for this event is online. She said that this event is the first of six or eight speakers over the course of this semester. In addition, there will be an exhibit that opens in April that honors the survivors of sexual assault.

Regarding the issue of budget, Provost Youatt said that any budget reductions are not directly imposed on individual Departments; instead, it is each individual college's decision how to manage any budget reduction. She noted that the redistribution of any funds gathered through reductions are based on the planning that the College Deans do, and present to the Provost each Spring Semester. So, she added, if in the last five years your colleges have new dollars for positions, programming, or new initiatives, it is a result of that redistributed one percent. This process, though not without pain or anxiety, allows for flexible spending initiatives by the Deans.

6. Chairperson's Remark: Professor Deborah Moriarty

Professor Moriarty reported that Dr. Gary Hoppenstand's wife was taken to the hospital this morning for a medical emergency, and thus he is not in attendance at today's meeting as Secretary for Academic Governance. Professor Moriarty added that she would like to thank Dr. Laura McCabe for taking on the role of an At-Large member of the Steering Committee, and that Dr. McCabe has also been voted to be the Vice-Chair of the Steering Committee.

Professor Moriarty said that two of the Steering Committee's A- Large Members were available for this luncheon meeting yesterday with the two newly elected members of the MSU Board of Trustees. Kelly Tebay and Brianna Scott. She noted that it was a very productive meeting, and that they were very interested in Academic Governance.

7. NEW BUSINESS

7.1. **University Committee on Curriculum (UCC) Report, Professor Marci Mechtel, UCC Chairperson (Action Item) (Short Report, Appendix B) ([Long Report](#), click on link)**

Dr. Mechtel reported that the UCC met at the end of November 2018, and approved the following program request: five new programs were approved, including an Art Photography Minor, effective Summer Semester of 2019; a Food Safety Graduate Certificate, effective Summer Semester of 2019; a Social Science Data Analytics program, effective Fall Semester of 2019; and a Sustainable Bio-Product Science and Technology Minor, effective Summer Semester of 2019. Additionally, she noted, there were ten program changes, and one program deletion. Regarding course approvals: thirty new courses were approved, forty course changes were approved, and no deletions. Dr. Mechtel said that the Program discontinuation was an Earth Science Interdepartmental Bachelor of Science Degree, effective Spring Semester of 2021. The short report is located in the appendix and one can click on it for the full report.

A motion to approve the UCC Report was made and seconded. **The motion carried.**

7.2. **How the Office of Institutional Equality (OIE) Operates, Terry Curry, Associate Provost and Associate Vice President for Academic Human Resources**

Terry Curry presented a presentation of how the Office of Institutional Equity operates, to provide the Faculty Senate insight into its operations.

Dr. Curry reported that The Office of Institutional Equity has a narrow mandate. Their mandate, he said, is to investigate charges of violations of the Relationship Violence and Sexual Misconduct Policy, as well as the Anti-Discrimination Policy, to investigate those Policies and issue findings with regards to those Policies. He noted that they not investigate if the allegation involves misuse of travel funds. He said that if one violated some other University Policy, that is not part of their portfolio. The OIE only investigates Relationship Violence, Sexual Misconduct, and the Anti-Discrimination Policies of MSU. Dr. Curry gave a PowerPoint presentation that explained the operation of the OIE.

The presentation can be viewed on the Academic Governance website under [Current Topics](#).

7.3. **Discuss Upcoming All-University Climate Survey, Rebecca Campbell, Relationship Violence and Sexual Misconduct (RSVM) Expert Advisory Workgroup Chairperson, and Carrie Moylan, RVSM Workgroup's Point Person on Climate Survey**

Rebecca Campbell and Carrie Moylan provided an update on the All-University Climate Survey. Rebecca Campbell reported that their work group was tasked with doing a review of where MSU is at with regards to relationship Violence and Sexual Misconduct, where MSU is at with services, programs, policies, and how MSU can move forward in a data-informed, best practice way. Discussion ensued.

7.4. **Discussion Regarding the Healing Fund, Provost Youatt**

Provost Youatt reported that the MSU Board of Trustees voted to reinstate the Healing Fund. She said that the Board of Trustees will talk about eligibility, and that they have to seek a new Administrator for the fund. There has to be an external Administrator,

for whom people can apply to the fund, she noted. Again, at least in the initial conversation, Provost Youatt said that there is an understanding that this process involves not just the individual survivor, but all of those who are connected to “that individual” who have also been affected by the trauma. Discussion ensued.

7.5. Mental Health Update from Counseling & Psychiatric Services (CAPS), Dr. Mark Patishnock, Director and Licensed Psychologist

Dr. Patishnock presented an update from Counseling and Psychiatric Services (CAPS). He reported that CAPS is the primary mental health resource for enrolled MSU students. He said there is a Psychological Clinic, and there is a Psychiatric Clinic, but CAPS is widely known as the place where students come to get started on their mental health journey, and also to receive many services. But, he noted, CAPS’ main goal is to meet with each student that requests services, and to figure out, first and foremost, what do they need, what type of services are most appropriate. Then, Dr. Patishnock stated, the next goal is to connect students with available resources, and plug them into those services, knowing that some of those will be available at CAPS, and others will be available throughout campus, and off campus. Discussion ensued.

The presentation can be viewed on the Academic Governance website under [Current Topics](#).

7.6. Board of Trustees Response to Reclaim MSU Proposal, Dr. Jennifer Johnson, At-Large Member

Dr. Michael Kaplowitz reported on the MSU Board of Trustees’ response to the Reclaim MSU Proposal, as Dr. Johnson was not present due to illness. Dr. Kaplowitz explained that last spring there was a motion that found support that was sponsored by that MSU faculty that was called the “Reclaim MSU Proposal.” He noted that there never was a response from the Board of Trustees after that motion was distributed. He stated that the Steering Committee put together a written memo earlier during the Fall Semester, and this memo was resubmitted to the Board of Trustees. A written response was requested regrading the set of recommendations contained in the memo.

Dr. Kaplowitz stated: “We received a written response from the Board of Trustees that basically said, ‘We don't really understand what you're proposing for the first point in the Reclaim Proposal. And the other points all seem to us to be unconstitutional, so we're not going to further reply to that.’ That written response was shared as an attachment, I believe, to the agenda. It was discussed or shared with Reclaim MSU as well, and the Steering Committee has sent those issues to appropriate Governance Committees for further review, response, and recommendations, so that we can then respond as a Faculty to the Board of Trustees.”

Professor Moriarty stated: “Yes. I think that is very accurate. We sent the Proposal to the Board of Trustees initially. We received no response. Then we resent it and asked for a written response. And this has been our ... the new policy of the Steering Committee is things that we send to the Board of Trustees, or that we send to the Presidential Search Committee, we are asking for written responses. So that we get something back so that we can have something to report back to you.”

Professor Moriarty added: “And the Reclaim MSU, what we're calling the Reclaim MSU Proposal, which was passed by Faculty Senate, and then sent to the Board of Trustees. They responded and, because the Steering Committee basically ‘steers’ things to the Committees, we have steered it to the University Committee on Faculty Affairs and the University Committee on Student Affairs, because those are the two Committees that would be looking into this for a response to the Board of Trustees’ Response.”

Dr. Andaluna Borcila (and others) provided lengthy comments, which can be viewed on the [Faculty Senate transcript](#) (click on link) of the meeting listed on the Academic Governance website. Extensive discussion ensued (view meeting transcript).

7.7. High Risk Travel Process, Dr. Steve Hanson, Associate Provost and Dean, Dr. DeAndra Beck, Associate Dean for Research and Chris Daniel, Director of the office of Health Safety, International Studies and Programs.

Meeting time ran out, and this issue will be presented at a future Faculty Senate meeting.

8. Comments from the floor

9. ADJOURNMENT

A motion to adjourn was made and seconded. **The motion carried.** 5:05 p.m.

SHORT REPORT of the UNIVERSITY COMMITTEE ON CURRICULUM (UCC)
February 19, 2019
To view the full UCC Report visit: www.reg.msu.edu/Read/UCC/fs021919.pdf
PROGRAM ACTIONS

Highlights:

Accounting Analytics, Graduate Certificate, effective Summer 2019
 Agriculture, Food and Natural Resources Education, M.A., effective Fall 2019
 Film Studies, Graduate Certificate, effective Fall 2019
 Race and Ethnicity in the United States, Minor, effective Fall 2019

College	Department	Program Name	Award Type	Action
Agriculture and Natural Resources	Community Sustainability	Agriculture, Food and Natural Resources Education	M.A.	N
	Horticulture	Horticulture	B.S.	C
			Minor	C
Arts and Letters	Art, Art History, and Design	Studio Art	M.F.A.	C
	English	Film Studies	Certificate	N
	Linguistics and Germanic, Slavic, Asian & African Languages	Arabic	B.A.	C
			Minor	C
			Linguistics	M.A.
			Ph.D.	C
Business	Accounting and Information Systems	Accounting Analytics	Certificate	N
	Hospitality Business	Hospitality Business Real Estate Investment Management	Minor	C
Communication Arts and Sciences		Information and Media	Ph.D.	C
Education	Counseling, Educational Psychology and Special Education	Rehabilitation Counselor Education	Ph.D.	C

College	Department	Program Name	Award Type	Action
Engineering	Computer Science and Engineering	Computer Science	B.S.	C
	Electrical and Computer Engineering	Computer Engineering	B.S.	C
		Electrical Engineering	B.S.	C
Social Science		Leadership of Organizations	Minor	C
	Anthropology	Race and Ethnicity in the United States	Minor	N
	History	Defense Studies and Leadership	Minor	C
	Human Development and Family Studies	Child Development	B.A.	C
	Social Work	Social Work	B.A.	C
	Sociology	Sociology	Minor	C

C = Change D=Deletion N=New

Totals **New:** **Change:** **Deletion:**

COURSE ACTIONS February 19, 2019

College	Department	Subject	New	Changes	Deleted
Agriculture and Natural Resources	Biosystems & Agricultural Engineeri	AE	0	4	0
	Community Sustainability	CSUS	2	2	0
	Food Science & Human Nutrition	FSC	2	0	0
	Forestry	FOR	0	1	0
	Horticulture	HRT	1	5	0
	Plant Soil and Microbial Sciences	PLP	1	0	0
Arts and Letters	Art, Art History, and Design	STA	4	12	0
	Arts & Letters Dean	GSAH	0	1	0
	English	FLM	4	0	0
	Linguistic,Germ,Slavic,Asian&Afr Lg	ARB	0	2	0
		LLT	0	1	0
		PRT	0	2	0
Business	Romance and Classical Studies	FI	0	1	0
Communication Arts and Sciences	Finance	CAS	2	4	0
Education	Communication Arts & Sciences Dean	CEP	0	3	0
Engineering	Counseling, Ed Psych & Special Ed	MSE	0	1	0
	Chemical Engr & Materials Science	CSE	2	3	0
	Computer Science & Engineering	ECE	6	4	0
	Electrical and Computer Engineering	EGR	0	1	0
	Engineering Dean	MTH	0	1	5
		IBIO	0	2	0
Natural Science	Mathematics	NUR	1	3	0
Nursing	Integrative Biology	OST	6	5	0
Osteopathic Medicine	Nursing	UP	2	0	0
Social Science	Osteopathic Medicine Dean	CJ	0	11	0
	Planning, Design, & Construction	GEO	1	0	0
	Criminal Justice	HST	1	2	0
	Geo, Environ, and Spatial Sciences	HRLR	0	1	0
	History	PSY	3	10	0
	Human Resources and Labor Relations	SW	2	4	0
	Psychology	SOC	0	7	0
	Social Work	PHM	1	0	0
	Sociology	VM	0	2	0
		LAW	0	4	0
	Veterinary Medicine	Pharmacology & Toxicology			
	Veterinary Medicine Dean				
MSU College of Law	MSU College of Law				
Total			41	99	5

INFORMATION ITEMS
February 19, 2019

Moratorium –

None.

Discontinuation –

None.

Other –

None.

MICHIGAN STATE UNIVERSITY
University International Travel
Faculty and Staff Acknowledgment of Risk Form

Name	
School/College/Unit	
Destination	
Travel Start Date	
Travel End Date	

I understand that Michigan State University's Office of International Health and Safety (OIHS) has determined that the destination listed above presents a significant level of risk to the health, safety and/or security of University personnel, property or other interests in this destination at the proposed time of travel.

I am aware of this determination and nevertheless desire to travel to this destination on official business. As a condition of my travel, I agree:

1. To register my travel on the MSU Global Travel Registry before departure and endeavor to keep my information correct and updated throughout the duration of this trip.
2. That it is my responsibility to review the security assessment provided by OIHS and to research the risks of the destination and work with OIHS and the Faculty and Staff Travel Review Committee to develop appropriate mitigation strategies.
3. That the University cannot guarantee my safety, and I acknowledge that my decision to travel to this destination may expose me to some extreme risks. I understand that I am responsible for my safety, and I assume responsibility for my decision to travel.
4. That I am not required as a condition of my employment with the University to travel to this destination for any University-related purpose.
5. That MSU will provide international health insurance and medical and security assistance through International SOS (ISOS), if available in the destination country.

I understand and acknowledge the risks associated with travel to this destination. I have read this Acknowledgment of Risk Form. I agree that enforcement of this form will be under the laws of the State of Michigan, should any dispute arise.

Signature: _____

Date: _____

Please email signed form to OIHS, oihs@msu.gov, no later than two weeks prior to travel.

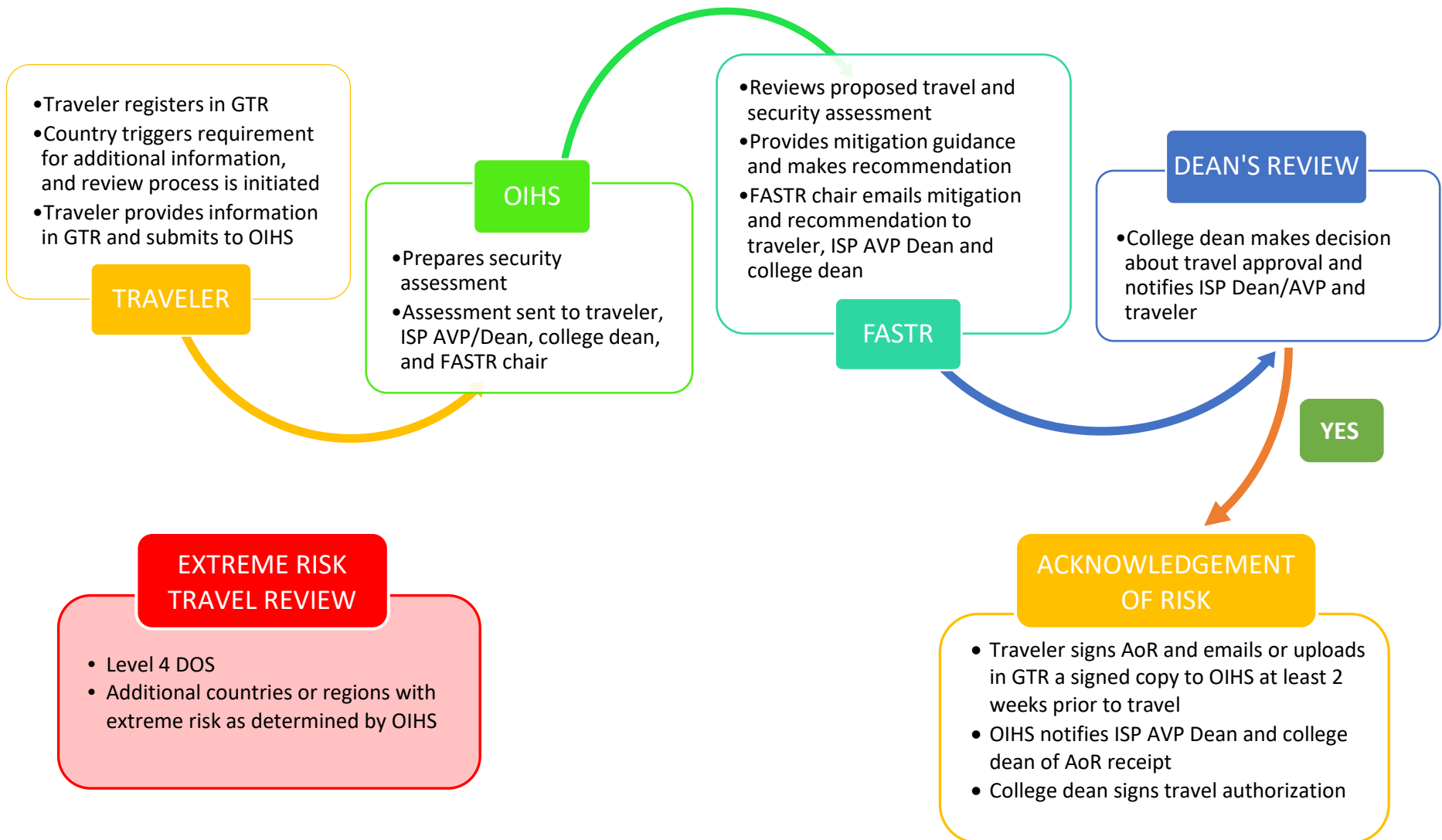
MSU Designated Countries of Extreme and High Risk*

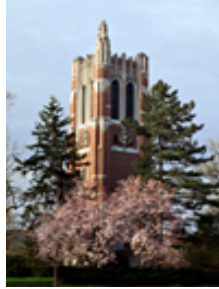
August, 2018

Extreme Risk Countries	Trips by Faculty/Staff/Guest Travelers, 2017-2018	Number of Faculty/Staff/Guest Travelers [Repeat Travelers Excluded] 2017-2018
Afghanistan	12	8
Burkina Faso	4	3
Central African Republic	0	0
Chad	0	0
Congo, Dem Republic of	3	2
Haiti	5	5
Honduras	2	2
Iran	2	2
Iraq	1	1
Libya	0	0
Mali	9	6
Nicaragua	5	7
North Korea	0	0
Pakistan	1	1
Palestinian Territories	1	1
Somalia	0	0
South Sudan	0	0
Syria	0	0
Venezuela	0	0
Yemen	0	0
Total	45	38

Second Tier Risk Countries	Trips by Faculty/Staff/Guest Travelers, 2017-2018	Number of Faculty/Staff/Guest Travelers [Repeat Travelers Excluded] 2017-2018
El Salvador	1	1
Guatemala	11	6
Lebanon	4	4
Niger	0	0
Nigeria	30	23
Turkey	26	24
Total	72	58

* A current list of designated countries will be maintained on the ISP OIHS website.





The Steering Committee Slate of At-Large Nominees 2019

Stephanie Anthony –Education
Specialist – Outreach - Fixed-Term
Self-Nominated
Antho105@msu.edu

Martin Crimp - Engineering
Professor – Tenured
Nominated by R. Mark Worden, Associate Chairperson in Biomedical Engineering
crimp@egr.msu.edu

Megan Donahue – Natural Science
Full Professor, Ph.D. – Tenured
Nominated by Filomena Nunes and Remco Zegers (FRIB)
Donahu42@msu.edu

Ronald Fisher – Social Science
Professor, Ph.D. – Tenured
Self-Nominated
fisherr1@msu.edu

Nicolas Gisholt – Social Science
Specialist – Continuing -Academic Advisor
Self-Nomination and Nominated by Gerald Ericksen, Director for Integrative Studies
gisholt@msu.edu

Joanne Goldbort – College of Nursing
Assistant Professor, Ph.D. – Fixed Term
Self-Nomination
golborj@msu.edu

Michael Kaplowitz* – Agriculture & Natural Resources
Professor, Ph.D. – Tenured
Self-Nomination
kaplowit@msu.edu

**Rex LaMore – Social Science and
Agriculture & Natural Resources**
Senior Specialist - Outreach, Ph.D.
Self-Nomination
lamore@msu.edu

Alberto Mendoza – Natural Sciences
Professor, Ph.D. – Tenured
Self-Nomination
mendoza9@msu.edu

Muraleecharan G. Nair – Agriculture & Natural Resources
Professor Ph.D – Tenured
Nominated by **Robert Hendrick, Professor and Dean of College of Agriculture & Natural
Resources**
nairm@msu.edu

Robert Ofoli – Engineering
Associate Professor, Ph.D. – Tenured
Nominated by **Professor Elias Strangas, Engineering**
ofoli@egr.msu.edu

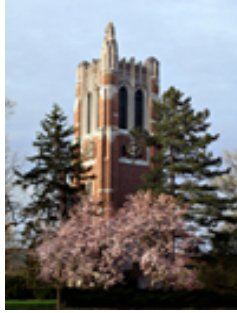
Anna Pegler Gordon – James Madison
Professor, Ph.D. – Tenured
Nominated by **Mindy Morgan, Associate Professor, Social Science**
gordonap@msu.edu

Greg Swain* – Natural Science
Professor, Ph.D. – Tenured
Self-Nomination
swain@chemistry.msu.edu

Juyang Weng – Engineering
Professor, Ph.D. – Tenured
Self-Nomination
Juyang.weng@gmail.com

Xian Wu – Library
Librarian III – Continuing
Self-Nomination
wuxian@msu.edu

***Incumbent**



Athletic Council Slate of Nominees - 2019

Matthew Anderson, Business

David Barondess, Human Medicine

Michael Brown, Human Medicine

Martin Crimp*, Engineering

Andy Driska, Education

Michael Everett, Agriculture & Natural Resources

Kathleen Hoag, Natural Science

Rebecca Malouin, Osteopathic Medicine

Jada Phelps-Moultrie, Education

Jill Slade*, Osteopathic Medicine

***Incumbent**

Faculty Members Presently Serving on the Athletic Council

Martin Crimp, Engineering, term ending 2019

Jill Slade, Osteopathic Medicine, term ending 2019

Sabrina Ford, Human Medicine, term ending 2020

Philip Strong, Lyman Briggs, term ending 2020

Bonnie Knutson, Business, term ending 2020

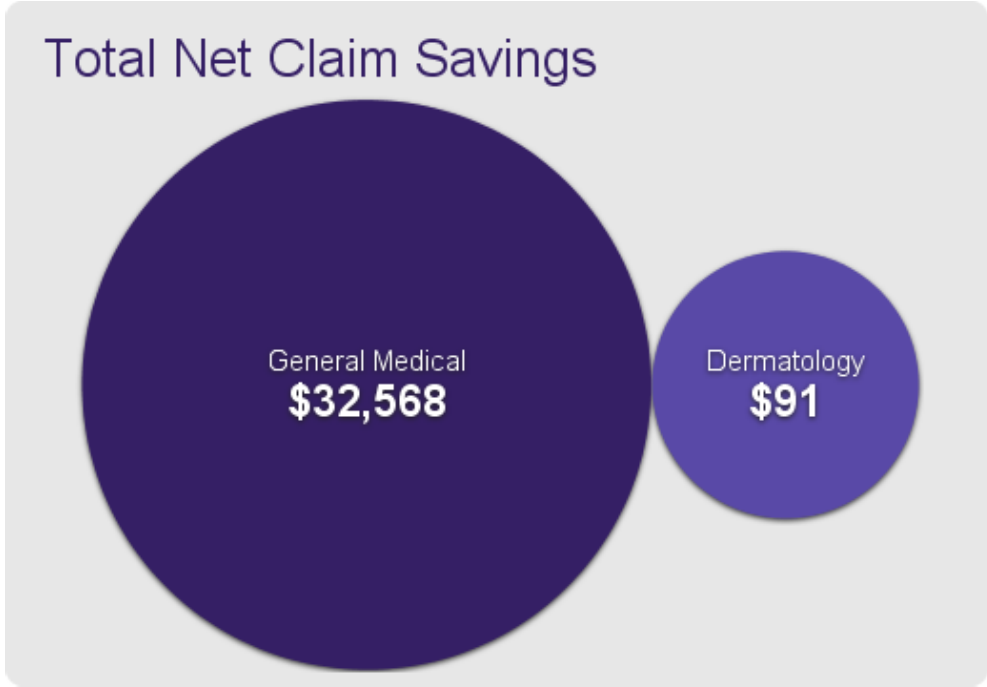


Telehealth Utilization Report

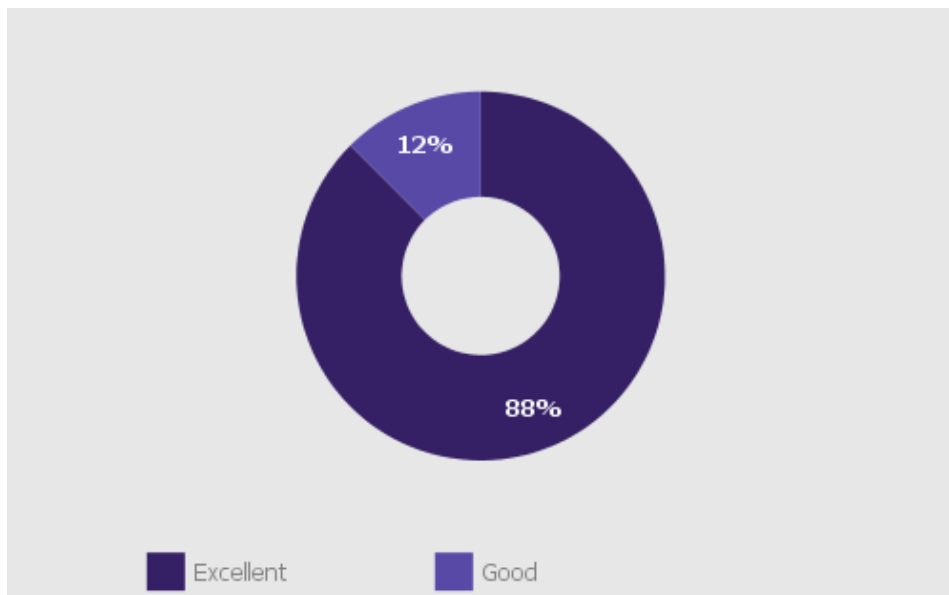
January 2019

Michigan State University

	Visits		Utilization*
	Report Period	YTD	Annualized
Total General Medical	69	69	7.3%
Total Behavioral Health	8	8	4.2%
Total Dermatology	1	1	0.4%

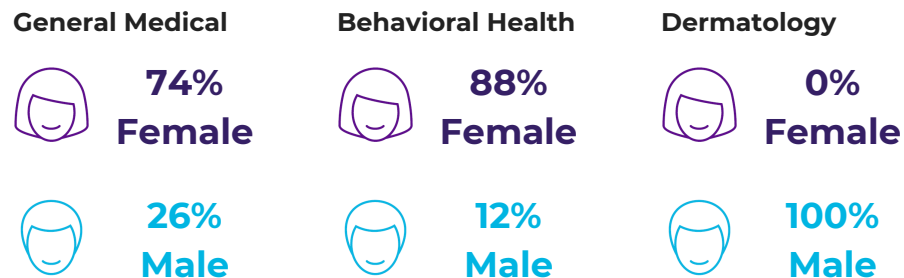


Overall member satisfaction



Number of Respondents: 8

Gender



* Behavioral Health utilization is calculated assuming 20% of the population needs care in a given year. This is in accordance to a Kaiser Family Foundation Analysis of the 2015 National Survey on Drug Use and Health. Dermatology utilization is calculated assuming a 25% portion of the population needs care. This is in accordance to the American Academy of Dermatology in a 2013 report, Burden of Skin Disease



General Medical

Claim savings & utilization

Annualized Utilization
 YTD Total Visits X 12 / # months accrued
 YTD / YTD Average Subscribers

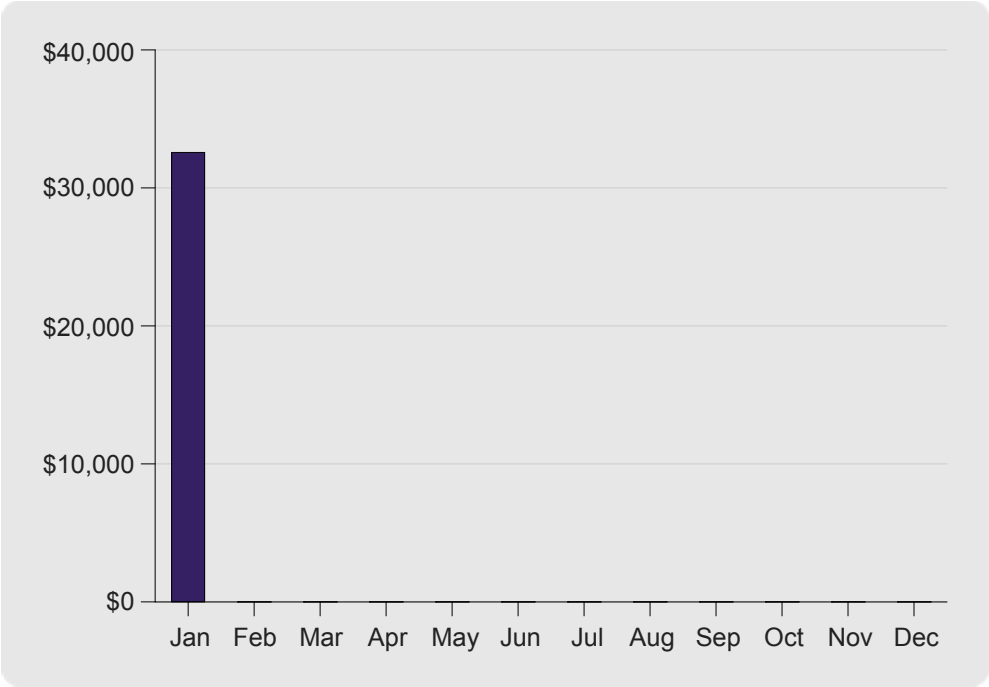
7.3%

Claim Savings Per Episode

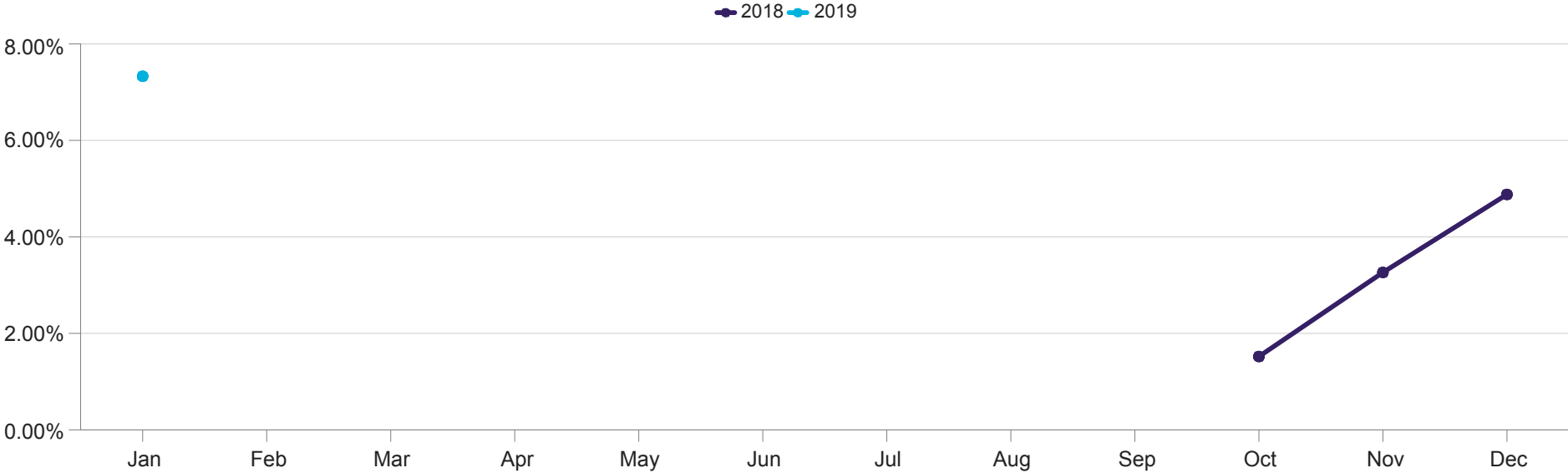
\$472

Total Net Claim Savings YTD
 Claim Savings Per Episode X
 Number of Visits YTD

\$32,568



Annualized utilization trend



Visits this period **69**



YTD **69**

Registrations this period **209**



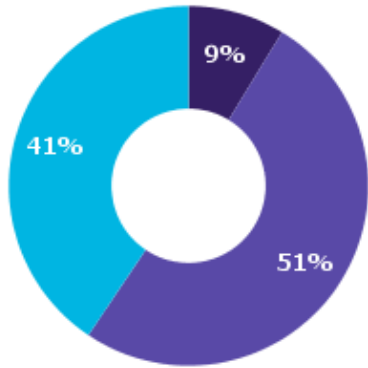
YTD **209**

	VISITS		MEMBERSHIP		REGISTRATIONS		MEDICAL HISTORY COMPLETIONS	
	Report Period	YTD	Report Period	YTD AVG	Report Period	YTD	Med History Completed	Since Inception
Primaries	48	48	11,297	11,297	159	159	81	287
Dependents	21	21	17,188	17,188	50	50	34	150
Eligible Lives	69	69	28,485	28,485	209	209	115	437

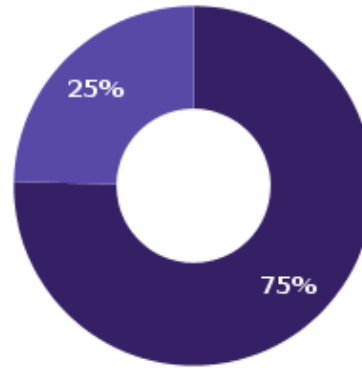
* YTD Average: Sum of each month's eligible lives divided by the number of calendar months the account is effective. Eligible Lives: All members with access to the service (primaries & dependents).

How your members received care YTD

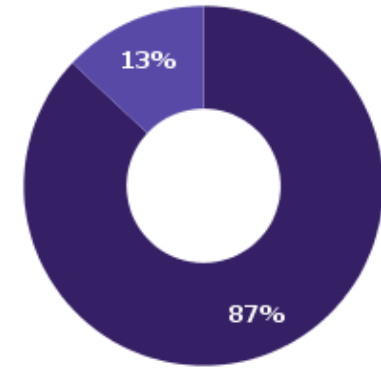
Visit request method



Visit method



On demand vs scheduled

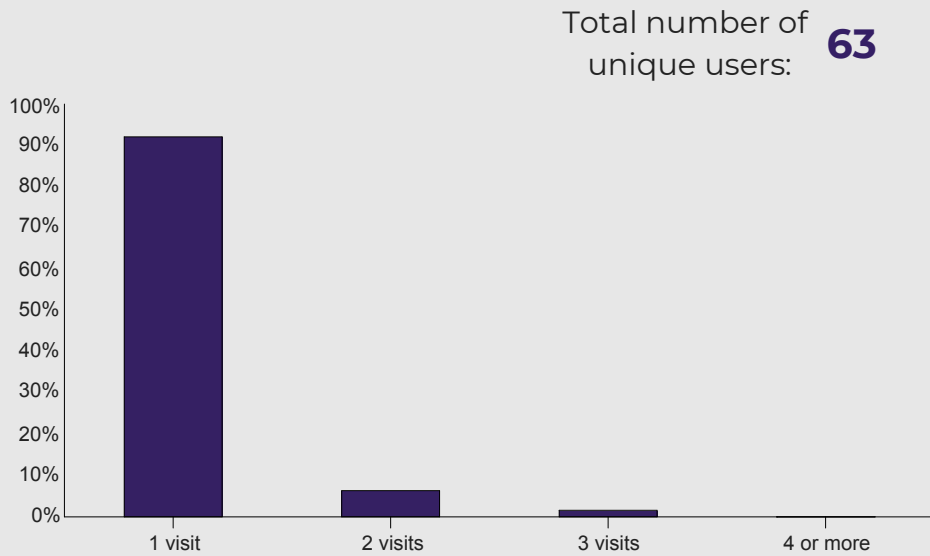


Call center Mobile app Website

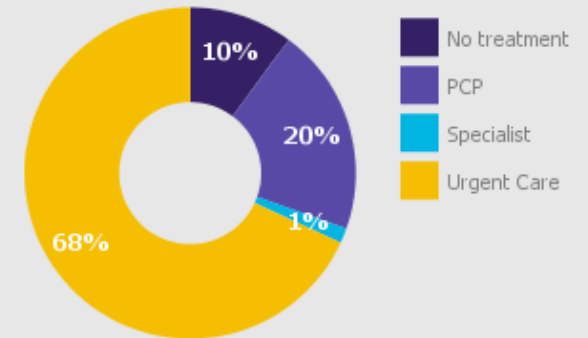
Phone Visualized

On demand Scheduled

Visit frequency



Where member would have gone if Teladoc were not available



Who received care and when YTD

Gender

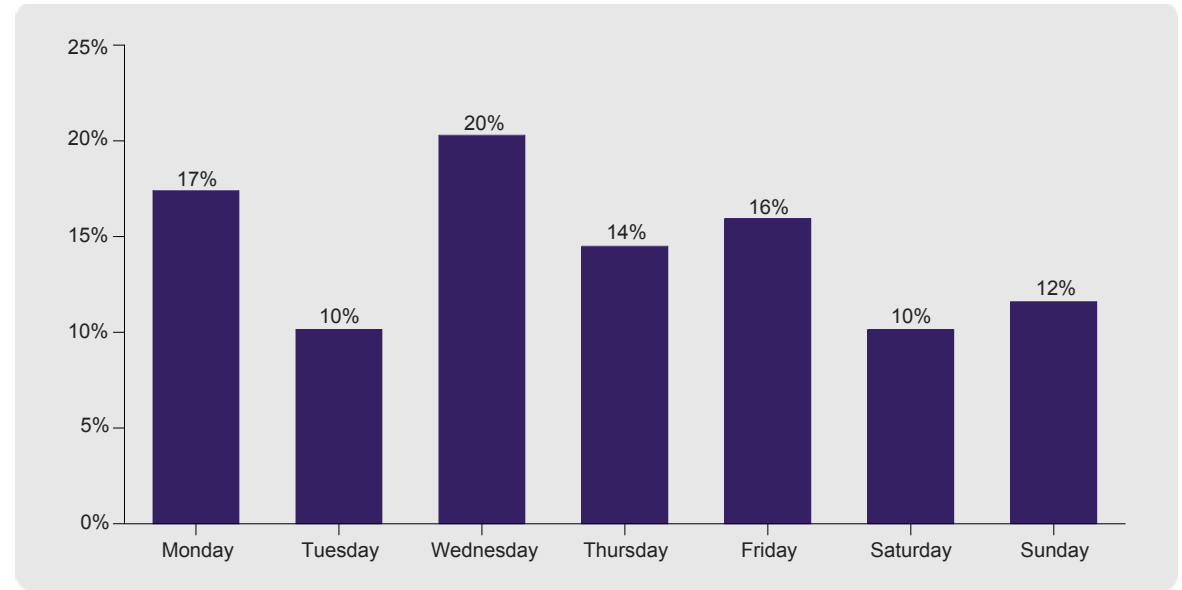


74% Female

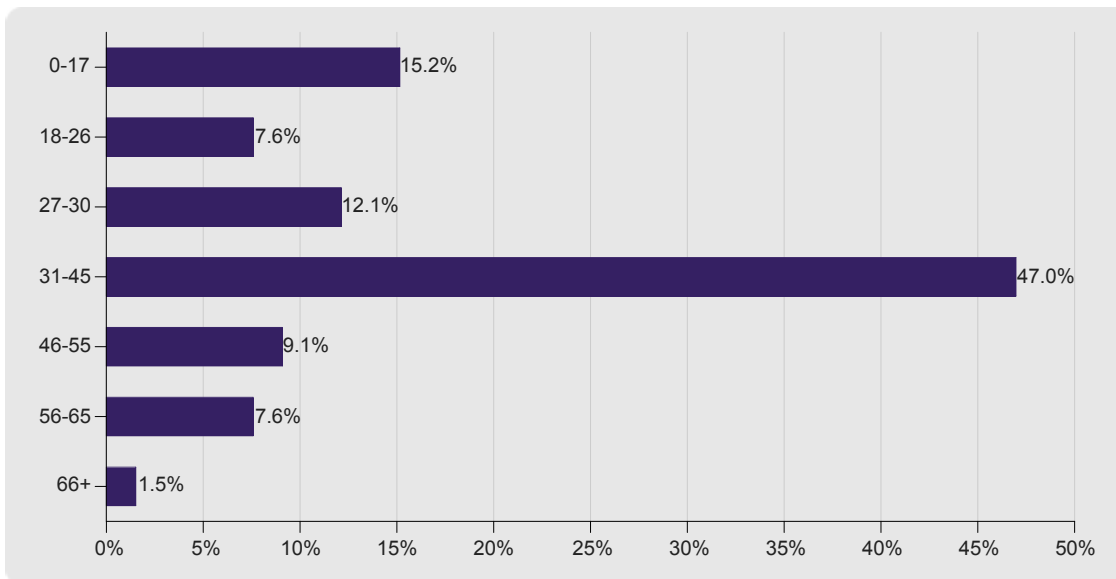


26% Male

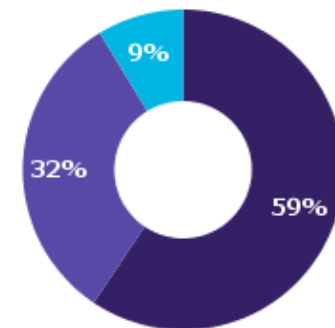
Day of week



Utilization by age



Time of day*



8am - 4pm 4pm - 12am 12am - 8am

* Times in CST



AVERAGE RESPONSE TIME YTD

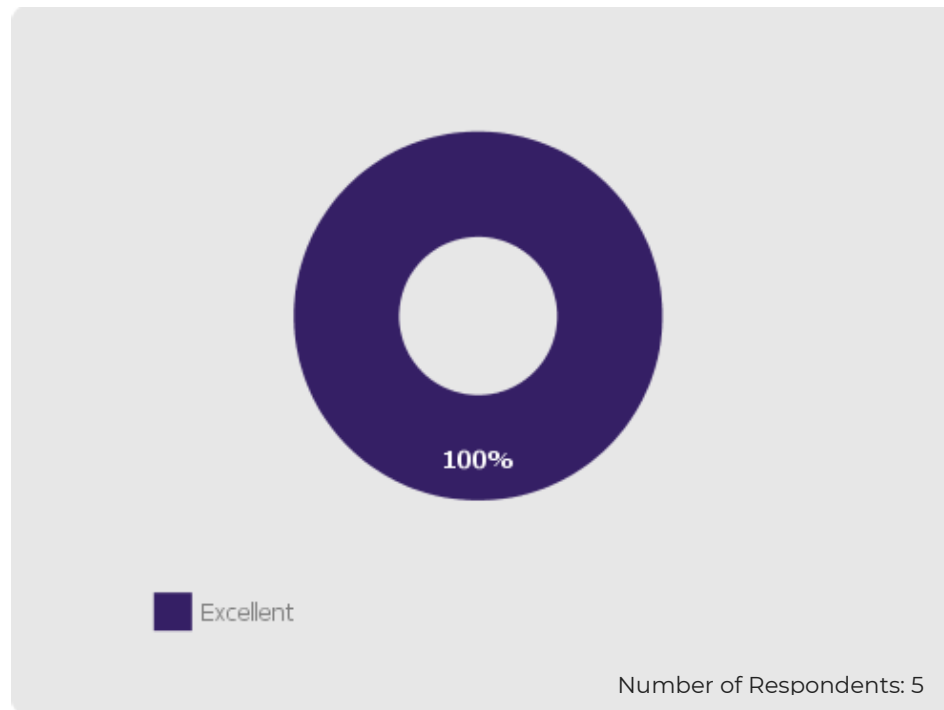
The time between the visit request and when the physician contacted the member

8 minutes

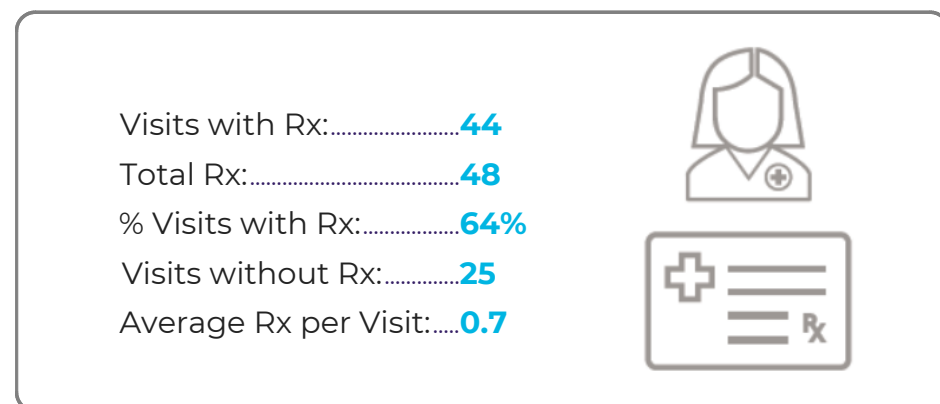
REPORT PERIOD: 8 min

<u>State</u>	<u>Visits</u>	<u>% Visits</u>
Michigan	67	97.1%
Minnesota	1	1.4%
Texas	1	1.4%

Member satisfaction



Prescriptions by visit



Top diagnoses

Acute upper respiratory infection, unspecified	14%
Acute maxillary sinusitis, unspecified	9%
Acute sinusitis, unspecified	6%
Acute vaginitis	4%
Candidiasis of vulva and vagina	4%
Acute frontal sinusitis, unspecified	3%
Acute pharyngitis, unspecified	3%
Allergic rhinitis, unspecified	3%
Flu due to unidentified influenza virus w oth resp manifest	3%
Otalgia, unspecified ear	3%

Top prescriptions

Augmentin 875 mg-125 mg oral tablet	8%
Flonase 50 mcg/inh nasal spray	8%
Amoxicillin 500 mg oral capsule	6%
amoxicillin 875 mg oral tablet	6%
Azithromycin 5 Day Dose Pack 250 mg oral tablet	6%
Diflucan 150 mg oral tablet	6%
Benzonatate 200 mg oral capsule	4%
Medrol Dosepak 4 mg oral tablet	4%
Tigan 300 mg oral capsule	4%
Advair Diskus 250 mcg-50 mcg inhalation powder	2%



Behavioral Health

Behavioral Health Report



AVERAGE RESPONSE TIME YTD

Time from member's initial request for a session until provider's initial response. Initial response is accepting member's session request or may be proposing an alternate session time.

27.5 hours



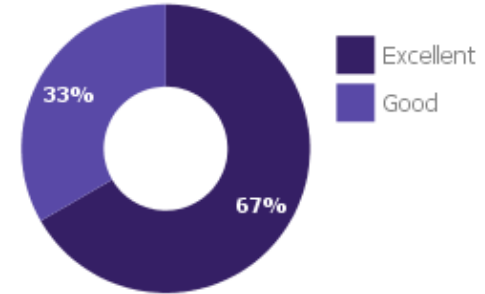
AVERAGE SCHEDULING TIME FOR SESSIONS YTD

Time from member's initial request for a session until the session is scheduled.

34 hours

Member satisfaction YTD

Number of Respondents: 3



UPCOMING VISITS**

5

	Sessions		Membership		Utilization*	
	Report Period	YTD	Report Period	YTD	Report Period	YTD
Primaries	8	8	11,297	11,297	0.35%	0.35%
Dependents	0	0	17,188	17,188	0.00%	0.00%
Eligible Lives	8	8	28,485	28,485	0.14%	0.14%

TOTAL # UNIQUE USERS - YTD

5

Provider type delivery

	Report Period	YTD
Psychiatrist	0	0
Psychologist	0	0
Licensed Therapist	8	8

Session type

	Report Period	YTD
Initial Visits	4	
Ongoing Visits	4	
Total	8	

AVG. VISITS PER USER - YTD

1.6

* Behavioral Health utilization is calculated assuming 20% of the population needs care in a given year. This is in accordance to a Kaiser Family Foundation Analysis of the 2015 National Survey on Drug Use and Health.

** Visits that are scheduled, but have not yet occurred.

Behavioral Health - Clinical Details YTD

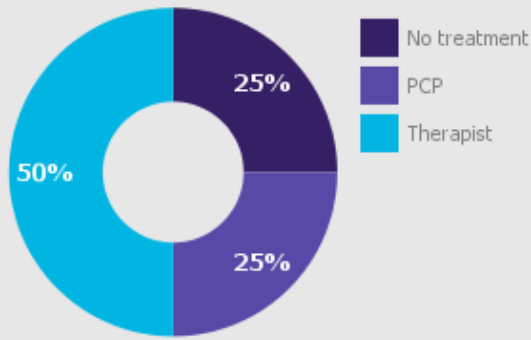
Top diagnoses

Major depressive disorder, recurrent, moderate	38%
Adjustment disorder with mixed anxiety and depressed mood	12%
Adjustment disorder, unspecified	12%
Major depressive disorder, recurrent, mild	12%
Other reactions to severe stress	12%
Problems in relationship with spouse or partner	12%

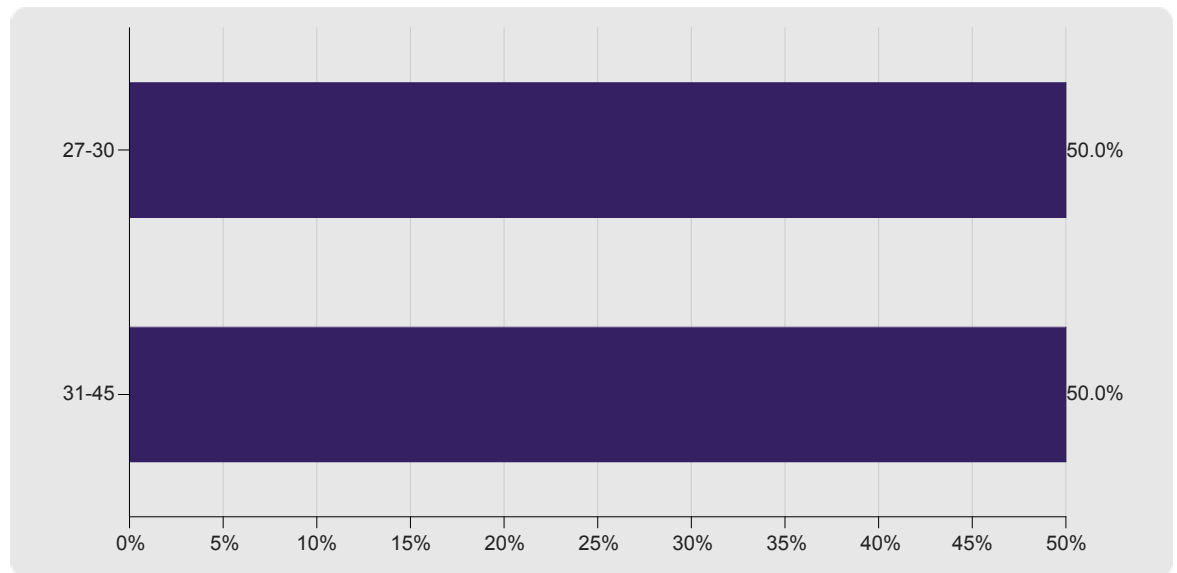
Top prescriptions

No Data Available

Where member would have gone if Teladoc were not available



Utilization by age





Dermatology

Dermatology report

Member satisfaction

No Data Available

Annualized Utilization
YTD Total Visits X 12 / # months accrued
YTD / YTD Average Subscribers

0.4%

Total Net Claims Savings YTD
Savings Per Episode x Visits YTD

\$91

	Visits		Membership		Utilization*	
	Report Period	YTD	Report Period	YTD	Report Period	YTD
Primaries	0	0	11,297	11,297	0.00%	0.00%
Dependents	1	1	17,188	17,188	0.02%	0.02%
Eligible Lives	1	1	28,485	28,485	0.01%	0.01%



AVERAGE RESPONSE TIME YTD

Time from member's initial request for visit until provider's initial response. Initial response may be request for additional information or visit completion.

122.6 hours

YTD where participants would have gone

	VISITS	SAVINGS COST PER VISIT* Redirected cost less consult fee x # visits	TOTAL SAVINGS
Dermatologist	0	\$0	\$0
Other Physician	1	\$91	\$91
No Treatment	0	\$0	\$0
Total Visits	1	\$91	\$91



AVERAGE TIME TO COMPLETION YTD

Time from member's initial request for visit until visit completion.

123.5 hours

* Total savings YTD is calculated by savings cost per visit, less consult fee X # of visits. Redirected costs per visit for dermatologists are \$221/visit and other physician visits are \$166/visit.

** Dermatology utilization is calculated assuming a 25% portion of the population needs care. This is in accordance to the American Academy of Dermatology in a 2013 report, Burden of Skin Disease.

Dermatology - Clinical Details YTD

Top diagnoses

Other acne	100%
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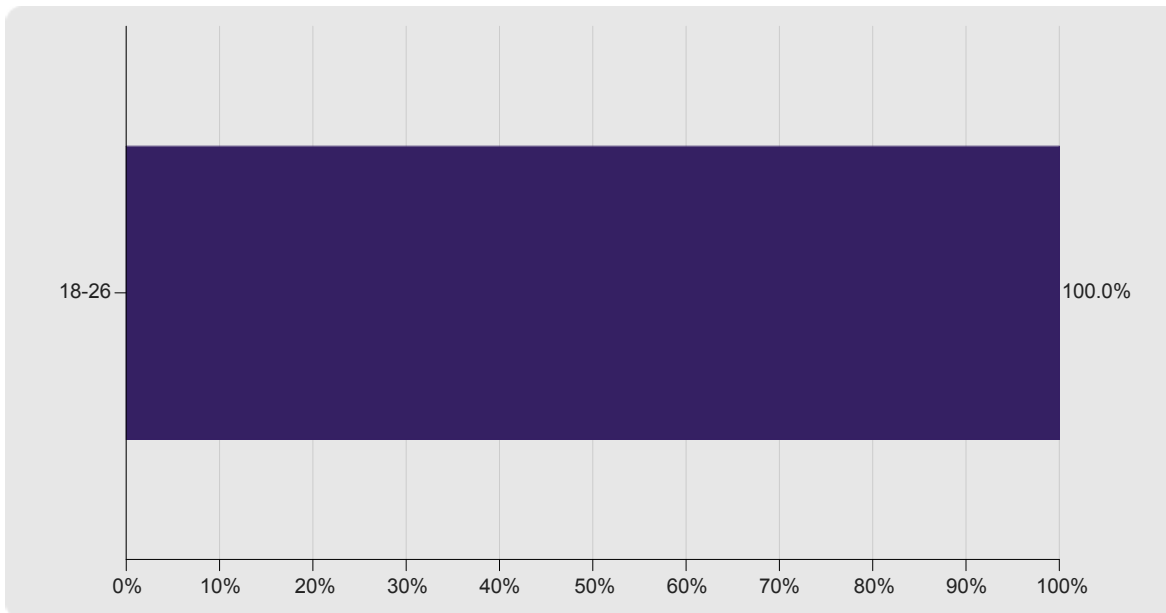
Top prescriptions

Benzoyl Peroxide 2.5% topical gel	33%
Doxycycline Monohydrate	33%
Salicylic Acid 6% topical gel	33%

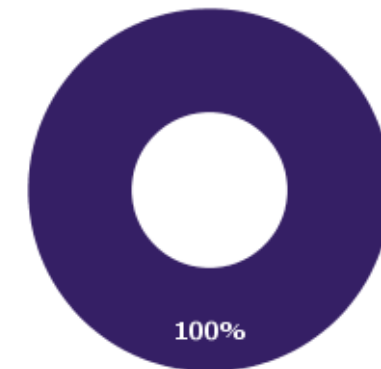
Prescriptions by visit

Visits with Rx:.....1
Total Rx:.....3
% Visits with Rx:.....100%
Visits without Rx:.....0
Average Rx per Visit:.....3.0

Utilization by age



Visit request method



Website