Global Safety at MSU

THE OFFICE FOR GLOBAL HEALTH, SAFETY, AND SECURITY

ISP Advisory Consultative Committee (ACC)

February 23, 2023

globalsafety.isp.msu.edu  517-884-2174  globalsafety@msu.edu
Topic Overview

• About Global Safety (Concepts & Office)
• Update on International Travel at MSU
• International Travel Registration & Waiver Processes
• High Risk Destinations
• Incident Reporting
• Security Strategies
• Travel Resources
• Questions & Discussion
About Global Safety
MSU Global Safety

- 24/7 emergency assistance
- Monitor international events and global public health concerns
- Develop emergency and crisis management protocols, travel guidelines, and health, safety, and security practices
- Assessing risk for MSU international travel and projects
- Coordinating international health and evacuation insurance
Global Health, Safety and Security Team

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Update on International Travel at MSU
Fall 22 and Spring 23 Travel Data

- Data pulled from MSU Global Travel Registry (Education Abroad is rolled up separately and not in GTR)
- Currently working with IT to ensure accurate data is being pulled from EDW
- Comprehensive reporting through EDW would require IT project
- ISOS also allows for reporting but there are some duplicates (travel arrangers / personal from Triplink)
## Fall 22 and Spring 23 Travel Data: At a Glance

### Fall 22
- Number of Trips: **626**
- Number of Travelers: **748**
- Waivers granted: **20**
  - FASTR Reviewed Waivers: **0**
  - RSAC reviewed Waivers: **1**
- Top 5 Travel Reasons (trips):
  - Conference or Meeting Attendance: **413**
  - Research and Creative Endeavors: **209**
  - International Capacity Building: **54**
  - Site Visit: **38**
  - Recruitment: **31**

### Spring 23
- Number of Trips: **230**
- Number of Travelers: **325**
- Waivers granted: **19**
  - FASTR Reviewed Waivers: **5**
  - RSAC reviewed Waivers: **2**
- Top 5 Travel Reasons (trips):
  - Conference or Meeting Attendance: **100**
  - Research and Creative Endeavors: **104**
  - Site Visit: **27**
  - International Capacity Building: **25**
  - Teaching: **16**
## Fall 22 Travel by Location

### Top 5 Destinations

<table>
<thead>
<tr>
<th>Countries</th>
<th># of Travelers</th>
<th># of Trips</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canada</td>
<td>159</td>
<td>36</td>
</tr>
<tr>
<td>Germany</td>
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<tr>
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<tr>
<td>UK</td>
<td>42</td>
<td>32</td>
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<tr>
<td>France</td>
<td>37</td>
<td>32</td>
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### Top 5 Elevated-Risk Destinations

<table>
<thead>
<tr>
<th>Countries</th>
<th># of Travelers</th>
<th># of Trips</th>
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<tbody>
<tr>
<td>South Africa</td>
<td>53</td>
<td>25</td>
</tr>
<tr>
<td>India</td>
<td>18</td>
<td>17</td>
</tr>
<tr>
<td>Nigeria</td>
<td>17</td>
<td>17</td>
</tr>
<tr>
<td>Mexico</td>
<td>17</td>
<td>14</td>
</tr>
<tr>
<td>Thailand</td>
<td>12</td>
<td>12</td>
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</tbody>
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### Fall 22 Top 5 Destinations

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<thead>
<tr>
<th>Countries</th>
<th># of Travelers</th>
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<td>UK</td>
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<td>Germany</td>
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<tr>
<td>South Africa</td>
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<td>France</td>
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<tr>
<td>Canada</td>
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<td>Nigeria</td>
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<td>India</td>
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<tr>
<td>South Africa</td>
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Spring 23 Travel by Location

### Top 5 Destinations

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<th># of Trips</th>
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</thead>
<tbody>
<tr>
<td>South Africa</td>
<td>22</td>
<td>16</td>
</tr>
<tr>
<td>India</td>
<td>15</td>
<td>14</td>
</tr>
<tr>
<td>Bangladesh</td>
<td>10</td>
<td>4</td>
</tr>
<tr>
<td>Tanzania</td>
<td>9</td>
<td>6</td>
</tr>
<tr>
<td>Egypt</td>
<td>7</td>
<td>5</td>
</tr>
</tbody>
</table>

### Top 5 Elevated-Risk Destinations

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<th># of Trips</th>
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<td>Nigeria</td>
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<td>17</td>
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<tr>
<td>Mexico</td>
<td>17</td>
<td>14</td>
</tr>
<tr>
<td>Thailand</td>
<td>12</td>
<td>12</td>
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</tbody>
</table>
High-Risk Travel Update

• Fall 22 Extreme-Risk Travel Waiver:
  • Burkina Faso: Student, RSAC reviewed

• Spring 23 Extreme-Risk Travel Waivers:
  • Garissa, Kenya: Faculty, FASTR reviewed
  • Michoacan state, Mexico: Faculty, FASTR reviewed
  • Afar region, Ethiopia: Faculty, FASTR reviewed
  • Aregquipa, Peru, Faculty, FASTR reviewed

• Recent Travel concerns:
  • Peru: Civil unrest
  • China: COVID-19 resurgence
  • Kenya, Nigeria and Tanzania: Possible terrorist attacks – USG alerts
  • Turkey: Earthquake and security
Fall 22 and Spring 23 EA Travel Data

Fall 22: 8/31/22-12/17/22
- 121 students

Spring 23: 1/9/23-3/10/23
- 649 students
- Includes Spring Break (448 students)
- Spring has historically higher numbers than Fall; Spring Break significantly shifts the numbers
5-Year Data Analysis and Incident Reporting
Total Percentage of Incidents by Type

**AY 17-18**
- Health: 363
- Security: 106
- Logistics: 51
- Conduct: 45
- Mental Health: 37

**AY 20-21**
- Health: 35% (106)
- Security: 29% (51)
- Logistics: 12% (45)
- Conduct: 0% (37)

**AY 17/18 Through AY 21/22**
- Health: 55%
- Security: 16%
- Logistics: 8%
- Conduct: 7%
- Personal: 4%
- Mental Health: 5%
- Legal: 2%

**Total Incidents**
- Health: 363
- Security: 106
- Logistics: 51
- Conduct: 45
- Mental Health: 37
- Safety: 27
- Personal: 19
- Legal: 12
- Behavior: 4
- Total: 664
AY17/18-AY21/22 by Severity

Total Reported Incidents: 664

I-Potential: 259 incidents (39%)
II-Isolated: 371 incidents (56%)
III-Critical: 29 incidents (4%)
IV-Major: 5 incidents (1%)
Unknown: 3 incidents (0%)
### Grand Total

<table>
<thead>
<tr>
<th></th>
<th>All Travelers</th>
<th>Both</th>
<th>Credit</th>
<th>EA</th>
<th>JCMU</th>
<th>Non-credit</th>
<th>Non-EA</th>
<th>Unknown</th>
<th>Grand Total</th>
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</thead>
<tbody>
<tr>
<td>#Incidents</td>
<td>2</td>
<td>4</td>
<td>19</td>
<td>482</td>
<td>25</td>
<td>6</td>
<td>120</td>
<td>6</td>
<td>664</td>
</tr>
<tr>
<td>%</td>
<td>.3%</td>
<td>.6%</td>
<td>2.9%</td>
<td>72.5%</td>
<td>3.8%</td>
<td>9%</td>
<td>18.1%</td>
<td>.9%</td>
<td>100%</td>
</tr>
</tbody>
</table>
## Critical Incidents

<table>
<thead>
<tr>
<th>Year</th>
<th>% of incidents</th>
<th>Total Incidents</th>
<th>Critical Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>AY17/18</td>
<td>7%</td>
<td>136</td>
<td>9</td>
</tr>
<tr>
<td>AY18/19</td>
<td>3%</td>
<td>258</td>
<td>7</td>
</tr>
<tr>
<td>AY19/20</td>
<td>14%</td>
<td>77</td>
<td>11</td>
</tr>
<tr>
<td>AY20/21</td>
<td>6%</td>
<td>17</td>
<td>1</td>
</tr>
<tr>
<td>AY21/22</td>
<td>3%</td>
<td>175</td>
<td>5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>5%</strong></td>
<td><strong>664</strong></td>
<td><strong>33</strong></td>
</tr>
</tbody>
</table>
International Travel Registration and Waiver Process
Who is an MSU Sponsored Traveler?

- Affiliated with MSU during travel
- Under MSU’s Duty of Care
- Common examples:
  - Education Abroad participant
  - Connected to employment at MSU
  - Connected to enrollment at MSU
  - Funded by MSU

More information at globalsafety.msu.edu/sponsored-travel
Domestic Travel Policies

• Returned to pre-pandemic policies
  • Leadership of the unit approves travel
  • No Domestic Travel Waiver required
  • Follow travel authorization process in Concur

• Specialized support to Domestic Study Away Programs (students and faculty); currently refining

• Minimum health and safety measures
  • List of minimum health and safety measures available at globalsafety.msu.edu/coviddomestic
International Travel Policies – Student Travel

- Education Abroad students
  - Faculty-led programs
  - 3rd–party provider programs
  - Direct-enroll programs
  - Exchange programs

  These programs have a separate review process.

- Non-Education Abroad students
  - Ex. research, internship, conference travel

  Partner vetting on the frontend is done whenever possible
International Travel Policies - Overview

- All MSU-sponsored international travelers must register in the **Global Travel Register (GTR)**
  - EA participants automatically added into ViaTRM and ported into ISOS Travel Tracker (API)

- Allow **at least 3 weeks for review**
  - Additional review required for high-risk destinations

- Travel Waiver Request may be required
TRAVEL REVIEW PROCESS FOR MSU SPONSORED TRAVELERS

Please use the following flowchart when making international travel plans. Questions can be directed to globalsafety@msu.edu.

1. **Traveller submits trip to Global Travel Registry (or Concur)**
   - **Office of Global Health, Safety, and Security (Global Safety)** Review: Is travel to a high risk location?
     - **No**: Global Safety reviews and approves as appropriate
     - **Yes**: Traveler submits the International Travel Waiver Request. Allow for at least 3 weeks for the review process

2. **Global Safety reviews health and safety considerations**
   - **Yes**: Is the traveler going to an extreme risk location?
     - **Yes**: Global Safety submits the complete travel waiver to FASTR
     - **No**: The MAU Administrator evaluates the recommendation

3. **GLOBAL SAFETY REVIEWS AND APPROVES AS APPROPRIATE**
   - **Yes**: Proposed Travel Has Been Approved
     - The traveller will receive an email from Global Safety. They may complete necessary travel arrangements, including registration in the GTR (travelregistry.msu.edu) or Concur, if applicable
   - **No**: Proposed Travel Has Been Approved
     - The traveller will receive an email from FASTR and the MAU Administrator. They may complete necessary travel arrangements, including registration in the GTR (travelregistry.msu.edu) or Concur, if applicable

*Non-Education Abroad (EA) student travel follows the same travel waiver submission process and may be subject to review by RSAC rather than FASTR. RSAC will then offer a recommendation to the provost for final approval.*

For EA travel, please reach out to the Office for Education Abroad.
Submitting Travel Requests: Overview of Steps

1. Register travel in the Global Travel Registry (GTR)
2. Complete Concur request as applicable

   Global Safety Reviews travel

3. If high risk location: additional review by Global Safety initiated
4. Depending on review, Waiver Request may be required
   a. Traveler then completes waiver
5. Extreme Destinations reviewed by FASTR / Separate Student process within RSAC where registration is dependent on EA status
6. Final Steps
Step 1: Register in GTR

- Includes itinerary and traveler info
- Each trip registered separately
  - EX: Travel to Japan in March for a conference requires separate registration than travel to Egypt in August for another conference

Step 2. Submit Concur request as Applicable

- Concur request resources on Travel@State website
High Risk Destinations
Step 3: High-Risk Destination Travel Review

• Global Safety will review travel
  • Our office will reach out to traveler/ travel arranger or admin to clarify travel details to determine the correct type and level of review needed

• Approved depending on travel details
  • Travel may be approved at this stage by Global Safety or
  • A waiver may be requested
Step 4: Submit a waiver

- Additional review for extreme and elevated risk destinations.
  - Waiver Request must be submitted
  - High-Risk Country List available on Global Safety website
- Submit requests at least 3 weeks in advance
  - allows for adequate time to review travel and move through approval process

globalsafety.msu.edu/staff-high-risk
Step 5: FASTR or RSAC (if student) Review for Extreme Risk Locations

• Waiver request may be escalated to FASTR or RSAC committee review
  • Global Safety will reach out to traveler/support admin if any further information is required

• Once decision is made, traveler/support admin will be notified
  • Recommendation by FASTR with final approval by Dean or Unit Head
  • Recommendation by RSAC to Provost
Step 6: Final Steps

International travel approval

- Notification from the Office for Global Health, Safety, and Security or
- Recommendation by FASTR / RSAC with final approval by Dean or Unit Head / Provost

After approval

- Traveler signs Acknowledgment of Risk form
- Travel is registered in the GTR
- Any pending requests in Concur and GTR registration will be approved
Security strategies to mitigate risk
Security Strategies

ACCEPTANCE
Reduce or remove threats by winning hearts and minds

Legal, economic or political sanctions. Possible counter-violence

PROTECTION
Devices/procedures used to reduce vulnerability

DETERRENCE
UN Security Risk Management (SRM)

SRM Methodology – Originally developed June 2004; iterated since

Prior to SRM, the UN used “Threat Assessments” to determine levels of threat and identify Security Phases;

In SRM, Threat Assessment is one of step of a multifaceted process with more focus on Risk Management.

SRM process produces a Security Risk Assessment (SRA) – which is a tool that can be undertaken at multiple levels: country, or city level, individual building level, road mission, etc.

August 2003: UN HQ Baghdad, Iraq
Components of the SRM

Responds to the Duty of Care by

• Proactively assessing & managing risks

• Minimizing the risk of harm to students, faculty and staff traveling internationally through the implementation of comprehensive security policies and procedures.

• Promoting readiness to respond to a crisis through up-to-date analyses

Looks at RISK by identifying Threats, Vulnerability & Risk

• including Security and Safety

• Security = risks to human resources, assets, and operations as a result of intentional violence

• Safety = risks associated with accidental hazards such as natural disasters, health risks, and vehicle accidents
Components of the SRA

- **Threat Assessment:** Information is collected on current safety and security threats in the operating environment.

- **Vulnerability Assessment:** Information about threats is analyzed through the lens of the University’s identity, footprint and program profile to understand how if may be more or less vulnerable to the various threats.

- **Risk Assessment:** A risk rating for each type of threat is assigned based on the analysis of how likely a given security incident could occur and how severe the impact.

<table>
<thead>
<tr>
<th>FACTORS</th>
<th>DESCRIPTION</th>
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<th>TOTAL</th>
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<tbody>
<tr>
<td>Types of Incident:</td>
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<td>8</td>
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<tr>
<td></td>
<td>Burglary</td>
<td>XX</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Theft</td>
<td>XX</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Abduction</td>
<td>X</td>
<td>2</td>
</tr>
<tr>
<td>Time of Day:</td>
<td>Late afternoon</td>
<td>X</td>
<td>2</td>
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<tr>
<td></td>
<td>Night</td>
<td>XX</td>
<td>4</td>
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<tr>
<td>Number of Perpetrators:</td>
<td>&gt;1</td>
<td>X</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>XX</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>X</td>
<td>2</td>
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<tr>
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<td>5</td>
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<td>1</td>
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<td>XX</td>
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<tr>
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<td>Gun</td>
<td>/</td>
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<tr>
<td></td>
<td>Iron bar</td>
<td>/</td>
<td>1</td>
</tr>
<tr>
<td>Location:</td>
<td>At/outside residence</td>
<td>XX /</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Office</td>
<td>/</td>
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<tr>
<td></td>
<td>Parked on roadside</td>
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<tr>
<td></td>
<td>Road block</td>
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</tr>
<tr>
<td>Type of car:</td>
<td>Sedan</td>
<td>XX /</td>
<td>5</td>
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<tr>
<td></td>
<td>4WD</td>
<td>/</td>
<td>1</td>
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<tr>
<td></td>
<td>(note parts removed from several cars)</td>
<td>XX</td>
<td>4</td>
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<tr>
<td>Other factors of note:</td>
<td>Vehicle followed</td>
<td>X /</td>
<td>3</td>
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<tr>
<td></td>
<td>Entering Compounds</td>
<td>XX</td>
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# SRA Format

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<thead>
<tr>
<th>Program Assessment</th>
<th>Threat</th>
<th>Impact</th>
<th>Likelihood</th>
<th>Risk (UnMit)</th>
<th>Weaknesses</th>
<th>Strengths</th>
<th>Mitigation Measures</th>
<th>Risk (Mit)</th>
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</table>
SRA Risk Matrix – Tanzania Example

**Impact**
- Negligible 1: No serious injuries, Minimal loss or damage to assets, No delays to programs
- Minor 2: Minor Injuries, some loss or damage to assets, some program delays
- Moderate 3: Non-threatening injury, loss or damage to assets, program disruptions
- Severe 4: Serious injury, major disruption of assets, severe program disruptions
- Critical 5: Death or severe injury, total loss of assets, loss of programs

**Likelihood**
- Imminent 5
- Very Likely 4
- Likely 3
- Possible 2
- Unlikely 1

**Risk Matrix**

- Unmitigated Risk
- Mitigated Risk
Travel Resources
Travel Health Insurance

• **International health insurance** through International SOS (ISOS) and Chubb
  • All MSU-sponsored international travelers are eligible!
  • Must register in the **Global Travel Registry**
  • ISOS has doctors on-call and can assist with arranging medical care

[globalssafety.msu.edu/isos](globalsafety.msu.edu/isos)
International SOS

• **Comprehensive support** for MSU travelers.
  - 24/7 phone line for urgent and non-urgent medical and security advice during pre-departure planning or while traveling: 1-215-942-8478.
  - 26 Global Assistance Centers and a network of vetted medical, dental, security, and transport service providers internationally.
  - Robust medical and security evacuation.
  - Mental health and emotional support services.
  - Web portal and free phone app to sign up for alerts, research your destinations, or contact ISOS via chat.

globalsafety.msu.edu/isos
New ISOS app

• Search “International SOS” in the Apple or Google Play Store

• MSU membership #11BCAS798617

• Recently revamped! Includes:
  • Country entry requirements guide (powered by Sherpa)
  • Pre-travel checklists
  • Destination guide
  • Alerts while traveling
  • Check-in feature
  • Direct access to call/chat with ISOS
We are available to provide help and advice 24/7

Tap here for FAQs

Maldives

Social Unrest

SOCIAL UNREST

Political demonstrations typically take place during heightened political tensions and are usually confined to Male or Addu City, such as in 2018 and between late 2011 and March 2013. Such gatherings have the potential to degenerate into violence. The police often use tough measures, such as water cannon, tear gas and pepper spray, to disperse rallies. Potential protest locations in Male include Artificial Beach, Majeedhee Magu, Republic Square (known locally as Jumhooree Maidhaan) and the Maldivian Democratic Party office. On the rare occasions that demonstrations take place on other atolls, they tend to focus on police and government facilities and do not affect resorts. Tensions over policies relating to economic and defence co-operation with India have the potential to

COVID Trip Planner

Discover COVID-19 test requirements, quarantine protocols, and entry restrictions for anywhere in the world.

Active Alerts

No active alerts for this destination

Risk Summary

Advice amid COVID-19-related frustrations; non-essential travel due to...
Insurance Information

• MSU Health Insurance information available on Global Safety Website
  • Coverage details, exclusions, link to full policy, etc.
  • Contact Global Safety for proof of insurance letters

• CFAR/IFAR Trip cancellation insurance-not offered by MSU
  • Not required to participate in MSU sponsored travel
  • Purchased independently
  • Offers protection against trip cancellation and/or interruption
  • More information found on website
24/7 Emergency Assistance

International SOS Scholastic Assistance Line
+1-215-942-8478

- Medical Assistance
- Security Assistance
- Pre-trip Advice

MSU International Emergency Assistance Line
+1-517-353-3784

- Further Assistance and Support from MSU
Questions & Discussion

Office for Global Health, Safety, and Security

globalsafety.isp.msu.edu  517-884-2174  globalsafety@msu.edu