

Global Safety at MSU

THE OFFICE FOR GLOBAL HEALTH, SAFETY, AND SECURITY

ISP Advisory Consultative Committee (ACC)

February 23, 2023

globalsafety.isp.msu.edu

517-884-2174

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Topic Overview

- About Global Safety (Concepts & Office)
- Update on International Travel at MSU
- International Travel Registration & Waiver Processes
- High Risk Destinations
- Incident Reporting
- Security Strategies
- Travel Resources
- Questions & Discussion





About Global Safety

MSU Global Safety

MICHIGAN STATE UNIVERSITY
International Studies & Programs
Office for Global Health, Safety and Security

Search Office for Global Health, Safety and St

Home | About | Students | Faculty and Staff | Travel During COVID-19 Pandemic | Emergency Assistance

Supporting the health, safety, and security of MSU global travelers
More >

Omicron variant update: All MSU travelers must stay informed, exercise vigilance, and maintain flexible plans if they choose to travel. [Please review our latest message for advice and resources.](#)

MSU 24/7 International Emergency Line
1-517-353-3784

New resource
View entry restrictions and COVID-19 travel requirements for countries around the world.

International Health Insurance & International SOS Membership

Omicron variant update

- 24/7 emergency assistance
- Monitor international events and global public health concerns
- Develop emergency and crisis management protocols, travel guidelines, and health, safety, and security practices
- Assessing risk for MSU international travel and projects
- Coordinating international health and evacuation insurance

Global Health, Safety and Security Team



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The background of the slide features a teal-to-dark-teal gradient. Overlaid on this gradient are several international flags, including the United States, the United Kingdom, the Indian national flag (Tiranga), and the flag of the United Arab Emirates. The flags are semi-transparent and appear to be waving or slightly blurred.

Update on International Travel at MSU

Fall 22 and Spring 23 Travel Data

- Data pulled from MSU Global Travel Registry (Education Abroad is rolled up separately and not in GTR)
- Currently working with IT to ensure accurate data is being pulled from EDW
- Comprehensive reporting through EDW would require IT project
- ISOS also allows for reporting but there are some duplicates (travel arrangers / personal from Triplink)



Fall 22 and Spring 23 Travel Data: At a Glance

Fall 22

- Number of Trips: 626
- Number of Travelers: 748
- Waivers granted: 20
 - FASTR Reviewed Waivers: 0
 - RSAC reviewed Waivers: 1
- Top 5 Travel Reasons (trips):
 - Conference or Meeting Attendance: 413
 - Research and Creative Endeavors: 209
 - International Capacity Building: 54
 - Site Visit: 38
 - Recruitment: 31

Spring 23

- Number of Trips: 230
- Number of Travelers: 325
- Waivers granted: 19
 - FASTR Reviewed Waivers: 5
 - RSAC reviewed Waivers: 2
- Top 5 Travel Reasons (trips):
 - Conference or Meeting Attendance: 100
 - Research and Creative Endeavors: 104
 - Site Visit: 27
 - International Capacity Building: 25
 - Teaching 16

Fall 22 Travel by Location

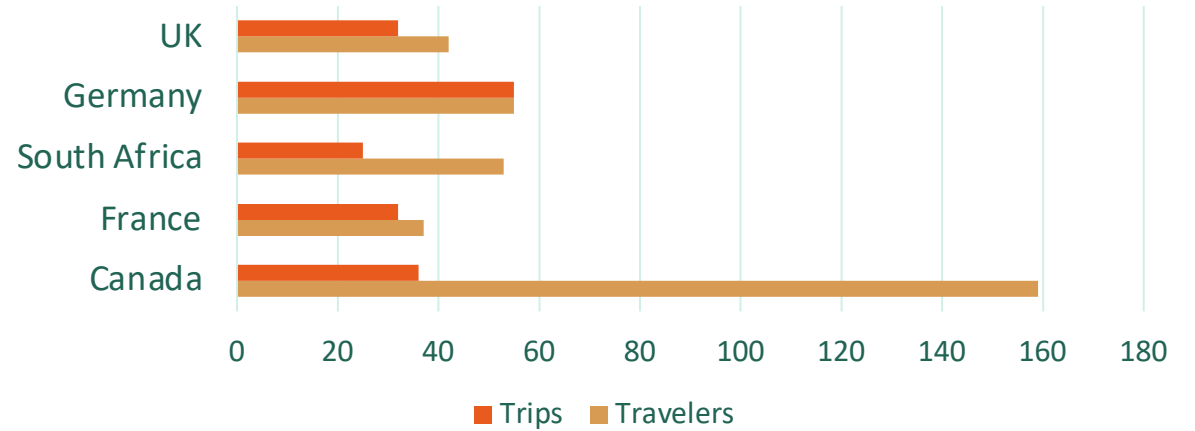
Top 5 Destinations

Countries	# of Travelers	# of Trips
Canada	159	36
Germany	55	55
South Africa	53	25
UK	42	32
France	37	32

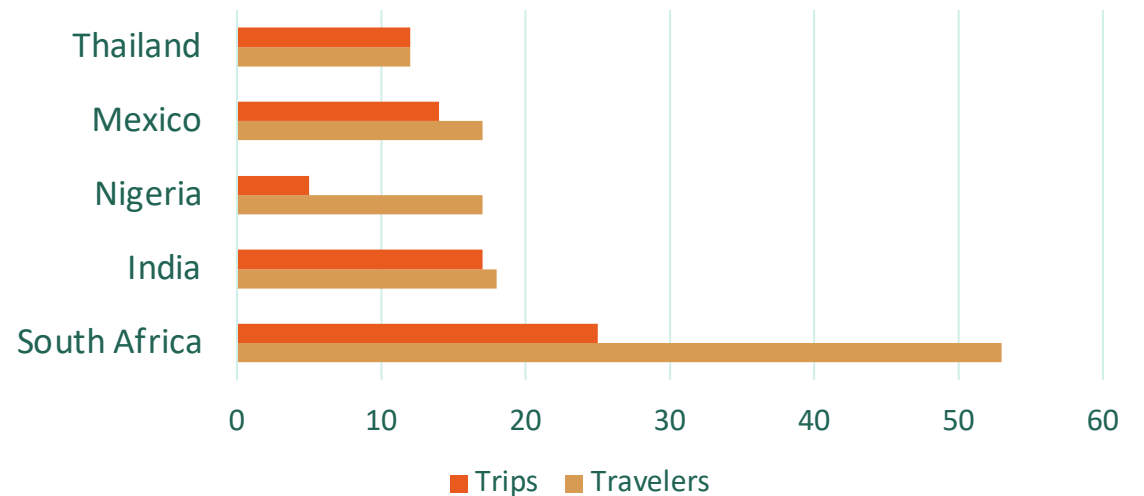
Top 5 Elevated-Risk Destinations

Countries	# of Travelers	# of Trips
South Africa	53	25
India	18	17
Nigeria	17	17
Mexico	17	14
Thailand	12	12

Fall 22 Top 5 Destinations



Fall 22 Top 5 Elevated Risk Destinations

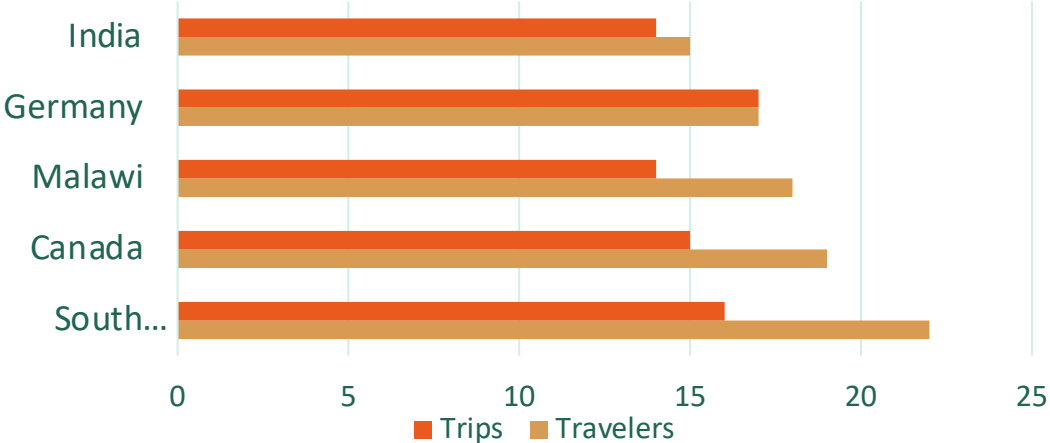


Spring 23 Travel by Location

Top 5 Destinations

Countries	# of Travelers	# of Trips
South Africa	22	16
India	15	14
Bangladesh	10	4
Tanzania	9	6
Egypt	7	5

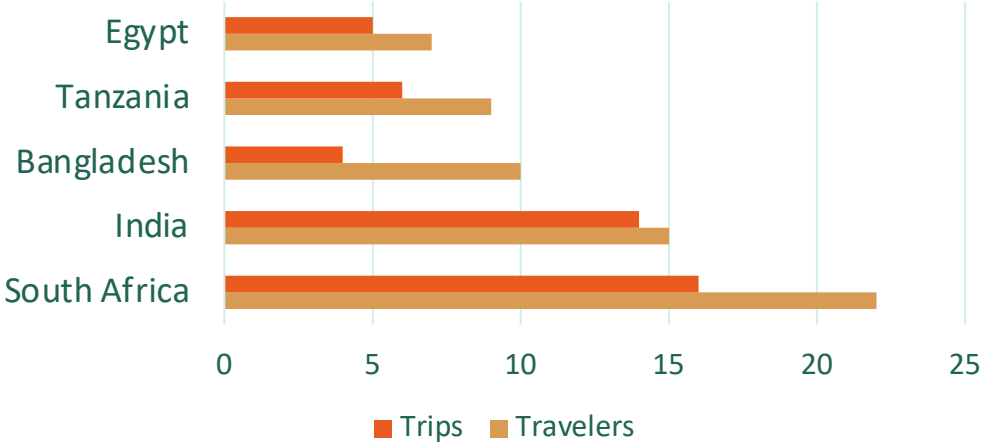
Spring 23 Top 5 Destinations



Top 5 Elevated-Risk Destinations

Countries	# of Travelers	# of Trips
South Africa	53	25
India	18	17
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Mexico	17	14
Thailand	12	12

Spring 23 Top 5 Elevated-Risk Destinations



High-Risk Travel Update

- Fall 22 Extreme-Risk Travel Waiver:
 - Burkina Faso: Student, RSAC reviewed
- Spring 23 Extreme-Risk Travel Waivers:
 - Garissa, Kenya: Faculty, FASTR reviewed
 - Michoacan state, Mexico: Faculty, FASTR reviewed
 - Afar region, Ethiopia: Faculty, FASTR reviewed
 - Aregquipa, Peru, Faculty, FASTR reviewed
- Recent Travel concerns:
 - Peru: Civil unrest
 - China: COVID-19 resurgence
 - Kenya, Nigeria and Tanzania: Possible terrorist attacks – USG alerts
 - Turkey: Earthquake and security



Fall 22 and Spring 23 EA Travel Data



Fall 22: 8/31/22-12/17/22

- 121 students

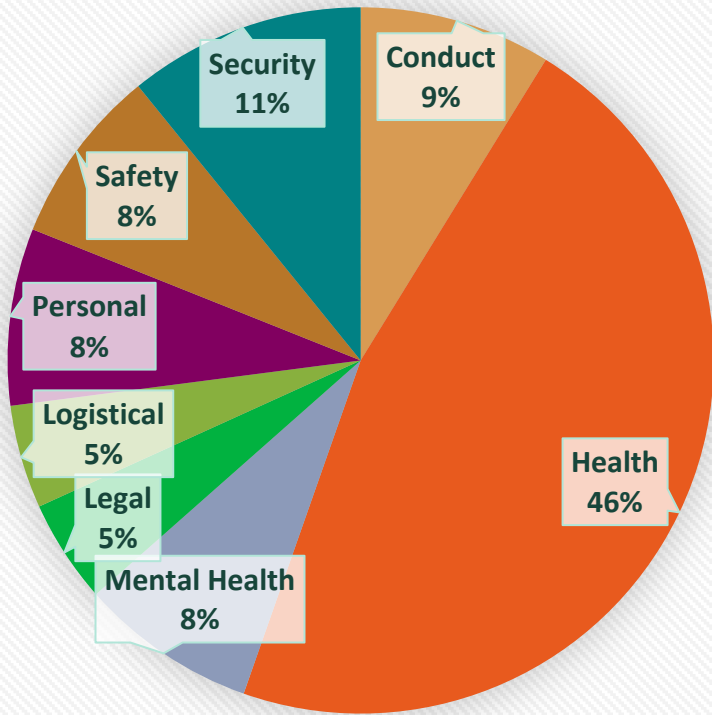
Spring 23: 1/9/23-3/10/23

- 649 students
- Includes Spring Break (448 students)
- Spring has historically higher numbers than Fall; Spring Break significantly shifts the numbers



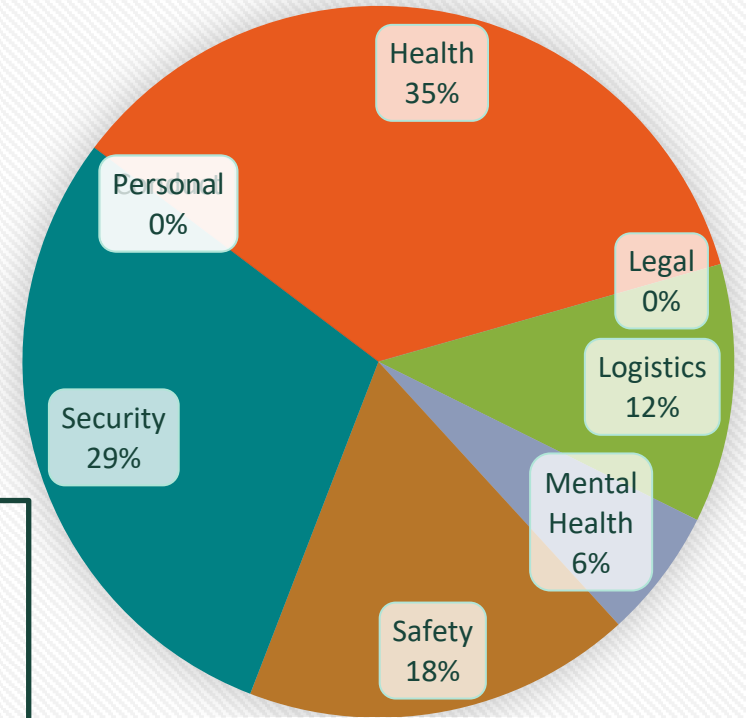
5-Year Data Analysis and Incident Reporting

AY 17-18

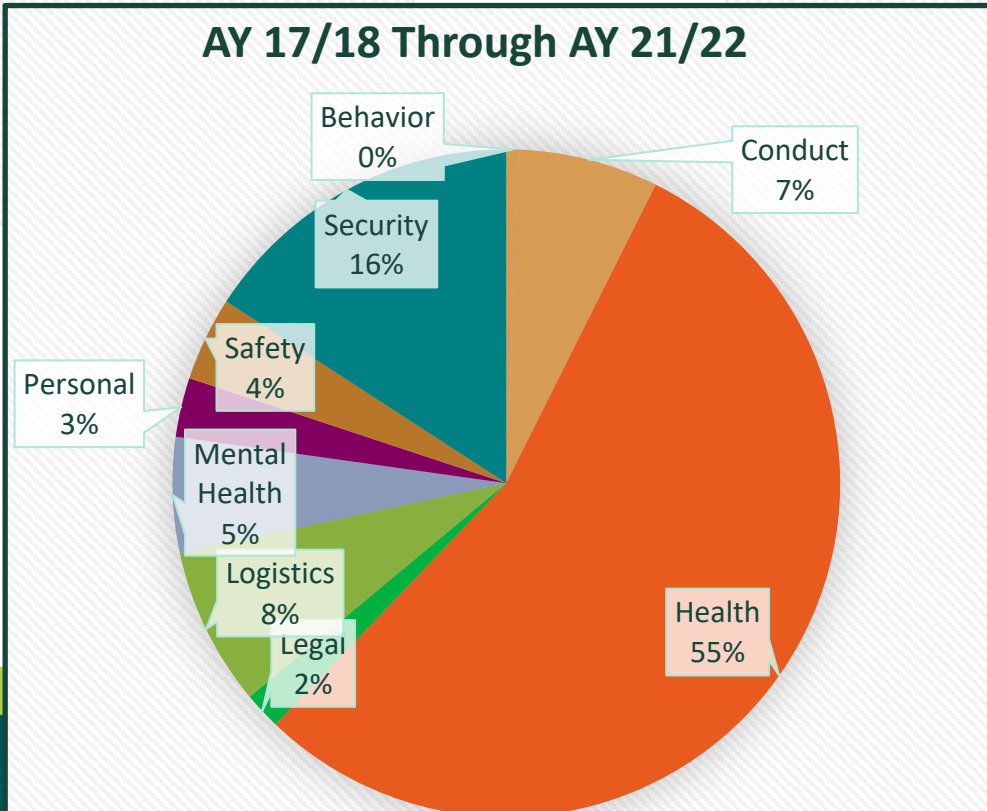


Total Percentage of Incidents by Type

AY 20-21



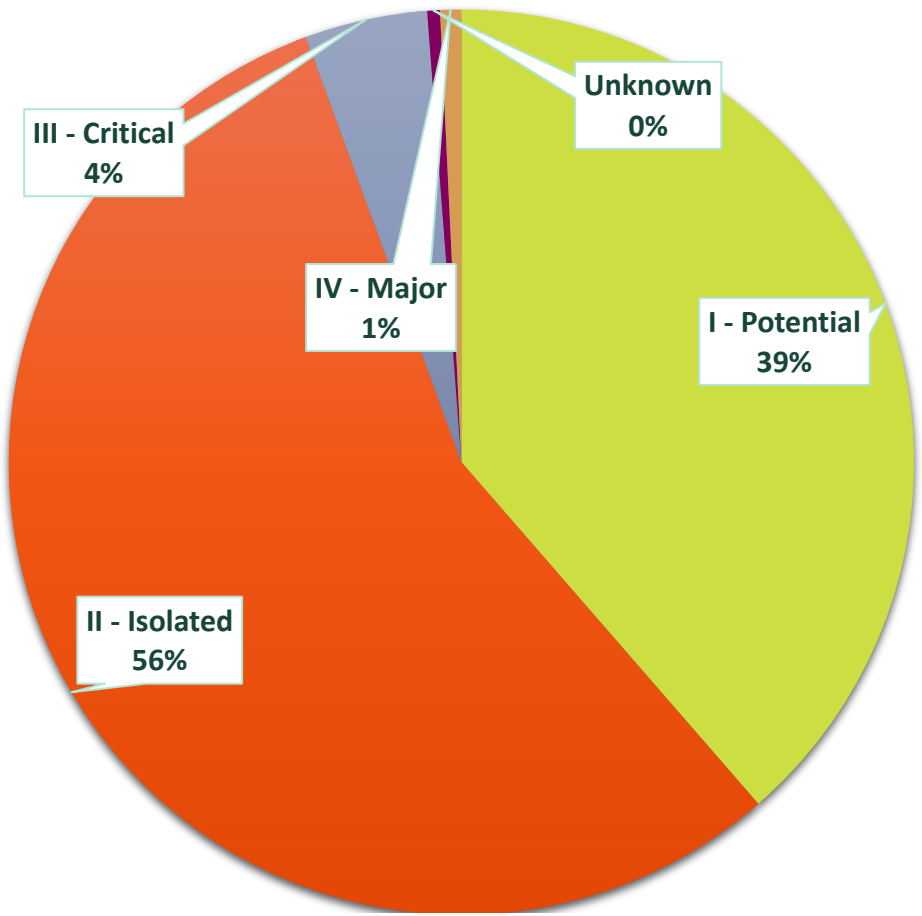
AY 17/18 Through AY 21/22



Health	363
Security	106
Logistics	51
Conduct	45
Mental Health	37

Safety	27
Personal	19
Legal	12
Behavior	4
Total	664

AY17/18-AY21/22 by Severity



I-Potential
259 incidents

II-Isolated
371 incidents

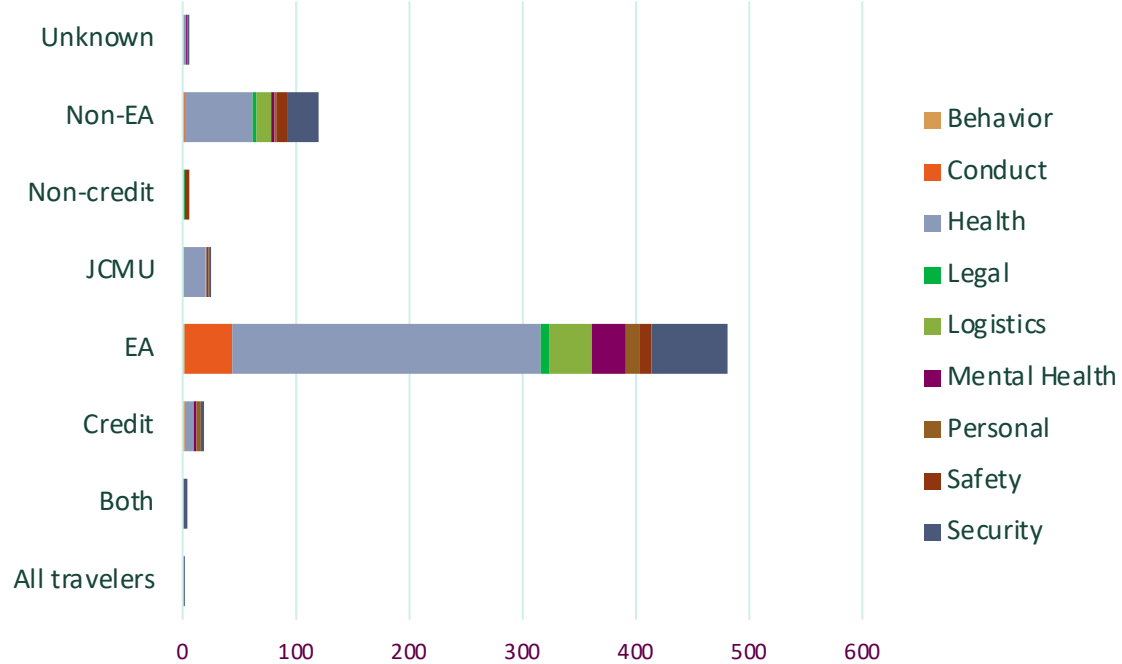
III-Critical
29 incidents

IV-Major
5 incidents

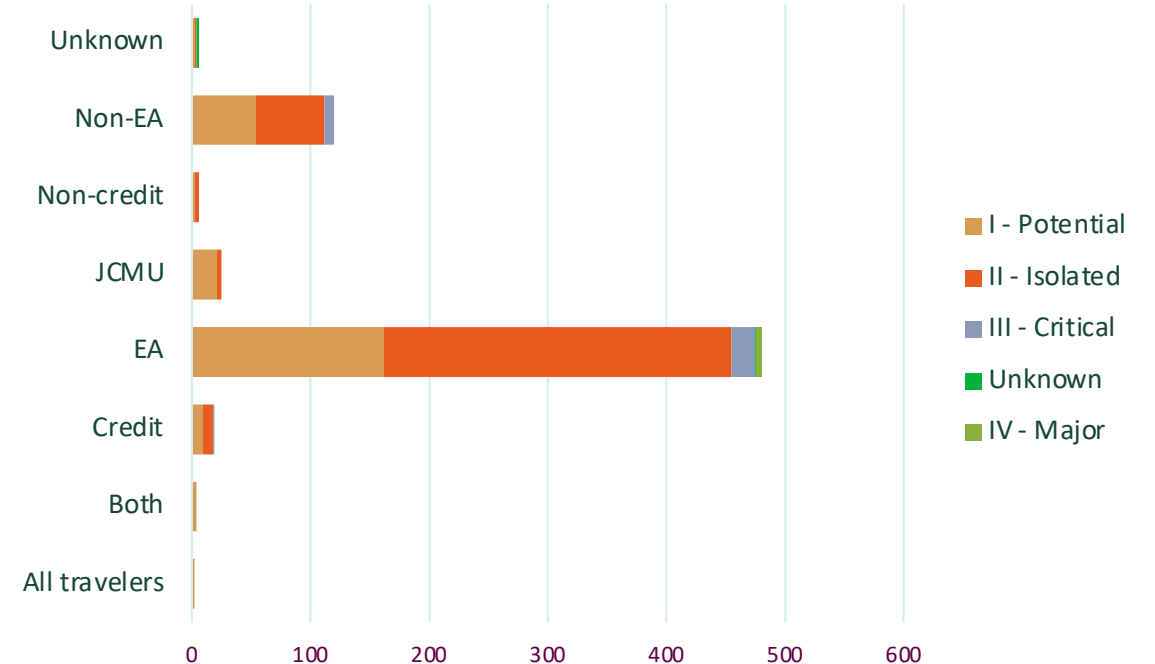
Unknown
3 incidents

Total Reported Incidents: 664

AY17/18 - AY21/22 Incident Type by Program



AY17/18 - AY21/22 Incident Severity by Program

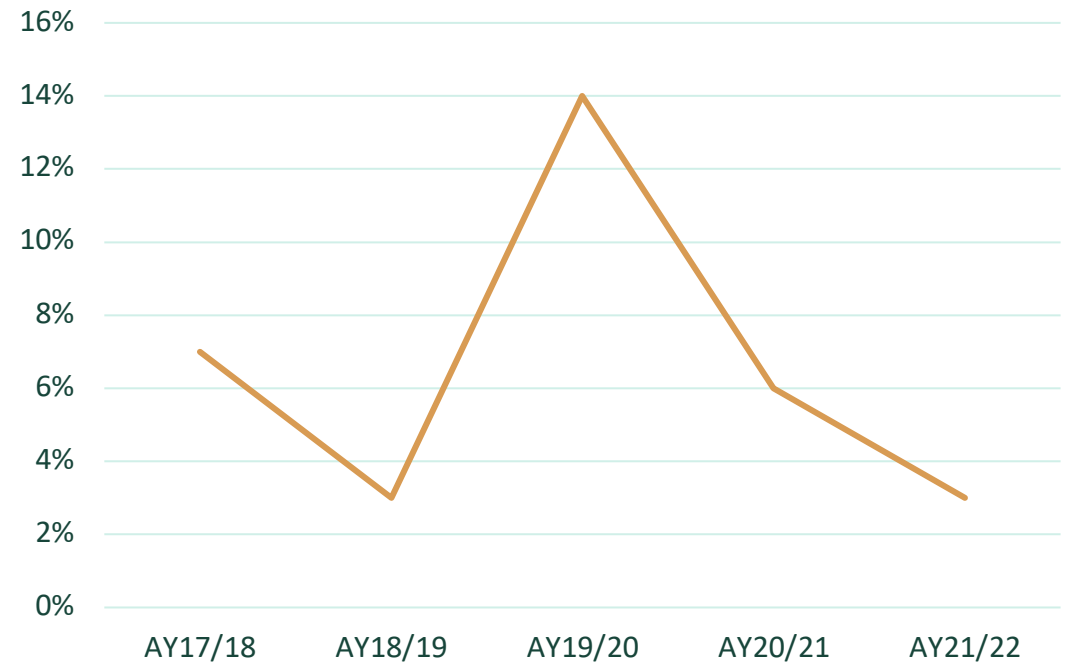


Grand Total	All Travelers	Both	Credit	EA	JCMU	Non-credit	Non-EA	Unknown	Grand Total
#Incidents	2	4	19	482	25	6	120	6	664
%	.3%	.6%	2.9%	72.5%	3.8%	9%	18.1%	.9%	100%

Critical Incidents

Year	% of incidents	Total Incidents	Critical Incidents
AY17/18	7%	136	9
AY18/19	3%	258	7
AY19/20	14%	77	11
AY20/21	6%	17	1
AY21/22	3%	175	5
Total	5%	664	33

Critical Incidents as Proportion of Total AY17/18 through AY21/22



The background of the slide features a teal-to-dark-teal gradient. Overlaid on this gradient are numerous international flags, including the United States, United Kingdom, India, and others, arranged in a slightly overlapping and semi-transparent manner. The text is centered in a large, white, sans-serif font.

International Travel Registration and Waiver Process

Who is an MSU Sponsored Traveler?

- Affiliated with MSU during travel
- Under MSU's Duty of Care
- Common examples:
 - Education Abroad participant
 - Connected to employment at MSU
 - Connected to enrollment at MSU
 - Funded by MSU



[More information](https://globalsafety.msu.edu/sponsored-travel) at globalsafety.msu.edu/sponsored-travel

Domestic Travel Policies

- Returned to pre-pandemic policies
 - Leadership of the unit approves travel
 - No Domestic Travel Waiver required
 - Follow travel authorization process in Concur
- Specialized support to Domestic Study Away Programs (students and faculty); currently refining
- Minimum health and safety measures
 - List of minimum health and safety measures available at globalsafety.msu.edu/coviddomestic

International Travel Policies – Student Travel

- **Education Abroad students**

- Faculty-led programs
- 3rd –party provider programs
- Direct-enroll programs
- Exchange programs

These programs have a separate review process.

- **Non-Education Abroad students**

- Ex. research, internship, conference travel

Partner vetting on the frontend is done whenever possible

International Travel Policies - Overview

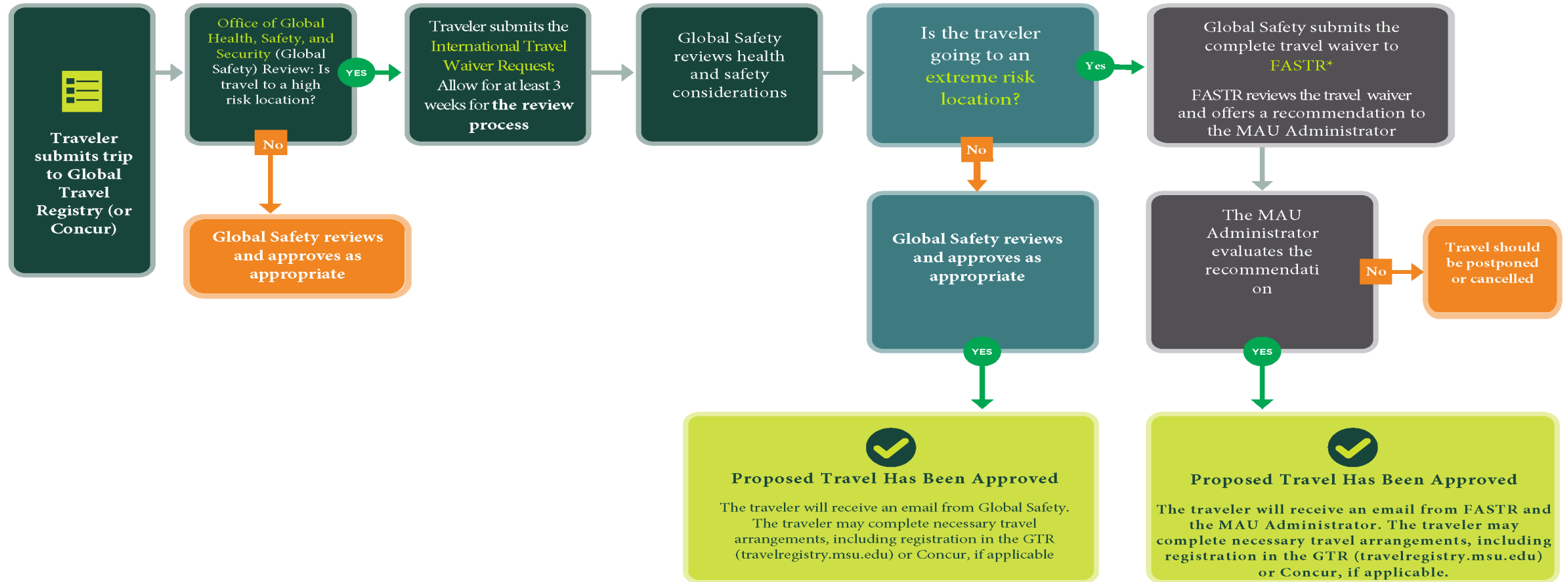
- All MSU-sponsored international travelers must register in the **Global Travel Register (GTR)**
 - EA participants automatically added into ViaTRM and ported into ISOS Travel Tracker (API)
- Allow **at least 3 weeks for review**
 - Additional review required for high-risk destinations
- Travel Waiver Request may be required



The screenshot shows the MSU Global Travel Registry website. At the top, there is a navigation bar with the Michigan State University logo and name, a search bar, and the text "International Studies & Programs Office for Global Health, Safety and Security". Below this is a secondary navigation bar with links for "Home", "About", "Students", "Faculty and Staff", "Travel During the COVID-19 Era", and "Emergency Assistance". The main content area features the heading "MSU Global Travel Registry" and a paragraph stating: "All faculty, staff, and students traveling on MSU sponsored international travel must, before their departure, register their travel in the **MSU Global Travel Registry**. Registration is an essential tool in supporting the health and safety of MSU travelers abroad." A dark green button with white text reads: "Click here to enter an MSU-sponsored international trip into the MSU Global Travel Registry".

TRAVEL REVIEW PROCESS FOR MSU SPONSORED TRAVELERS

Please use the following flowchart when making international travel plans. Questions can be directed to globalsafety@msu.edu.



*Non-Education Abroad (EA) student travel follows the same travel waiver submission process and may be subject to review by RSAC rather than FASTR. RSAC will then offer a recommendation to the provost for final approval.

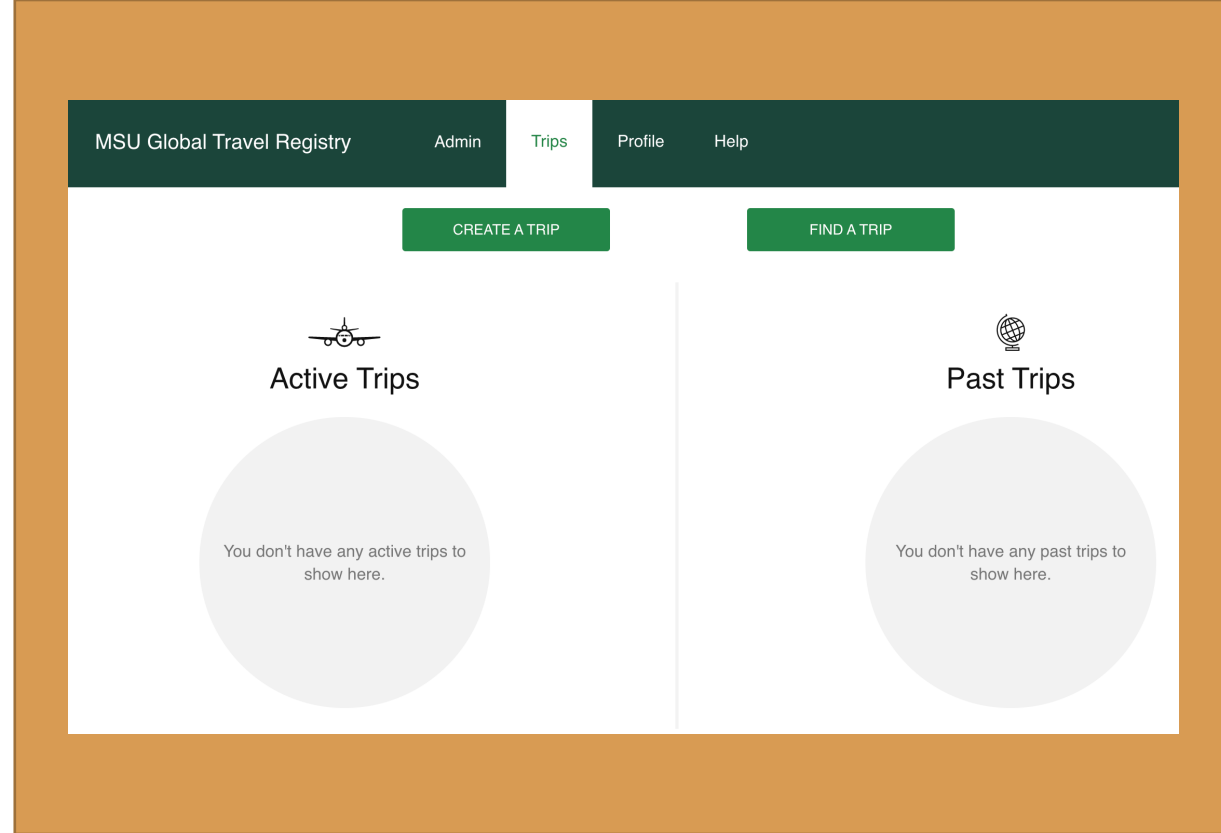
For EA travel, please reach out to the Office for Education Abroad.

Submitting Travel Requests: Overview of Steps

1. Register travel in the Global Travel Registry (GTR)
2. Complete Concur request as applicable
→ Global Safety Reviews travel
3. If high risk location: additional review by Global Safety initiated
4. Depending on review, Waiver Request may be required
 - a. Traveler then completes waiver
5. Extreme Destinations reviewed by FASTR / Separate Student process within RSAC where registration is dependent on EA status
6. Final Steps

Step 1: Register in GTR

- Includes itinerary and traveler info
- Each trip registered separately
 - EX: Travel to Japan in March for a conference requires separate registration than travel to Egypt in August for another conference



Step 2. Submit Concur request as Applicable

- Concur request resources on [Travel@State website](mailto:Travel@State)

The background of the image consists of a teal-to-dark-teal gradient. Overlaid on this gradient are several national flags, including the United States, the United Kingdom, the Indian national flag, and others, which are slightly faded and semi-transparent. The text 'High Risk Destinations' is centered in a bold, white, sans-serif font.

High Risk Destinations

Step 3: High-Risk Destination Travel Review

- Global Safety will review travel
 - Our office will reach out to traveler/ travel arranger or admin to clarify travel details to determine the correct type and level of review needed
- Approved depending on travel details
 - Travel may be approved at this stage by Global Safety
or
 - A waiver may be requested

Step 4: Submit a waiver

- Additional review for extreme and elevated risk destinations.
 - Waiver Request must be submitted
 - High-Risk Country List available on Global Safety website
- Submit requests at least 3 weeks in advance
 - allows for adequate time to review travel and move through approval process

MICHIGAN STATE UNIVERSITY
International Studies & Programs
Office for Global Health, Safety and Security

Search Office for

Home | About | **Students** | **Faculty and Staff** | Travel During COVID-19 Pandemic

MSU Global Travel Registry
High Risk Destinations
Extreme Risk Destinations
Elevated Risk Destinations

The waiver request is an online form. Travelers should make use of the following resources as they draft their waiver request:

MICHIGAN STATE UNIVERSITY
MSU Faculty and Staff Travel Waiver Request

MSU Travel Waiver Request

[Traveler Information](#)

[# of Destinations](#)

MICHIGAN STATE UNIVERSITY
MSU Travel Waiver Request

Name of Person Submitting Waiver

Person Submitting Waiver

Name

Email Address (please provide MSU.EDU email address if available)

Contact phone number

MSU Faculty Advisor (if applicable)

globalsafety.msu.edu/staff-high-risk

Step 5: FASTR or RSAC (if student) Review for Extreme Risk Locations

- Waiver request may be escalated to FASTR or RSAC committee review
 - Global Safety will reach out to traveler/support admin if any further information is required
- Once decision is made, traveler/support admin will be notified
 - Recommendation by FASTR with final approval by Dean or Unit Head
 - Recommendation by RSAC to Provost

Step 6: Final Steps

International travel approval

- Notification from the Office for Global Health, Safety, and Security or
- Recommendation by FASTR / RSAC with final approval by Dean or Unit Head / Provost



After approval

- Traveler signs Acknowledgment of Risk form
- Travel is registered in the GTR
- Any pending requests in Concur and GTR registration will be approved



Security strategies to mitigate risk

Security Strategies

ACCEPTANCE



Reduce or remove threats by winning hearts and minds

Legal, economic or political sanctions. Possible counter-violence



Devices/procedures used to reduce vulnerability



DETERRENCE

PROTECTION



UN Security Risk Management (SRM)

SRM Methodology – Originally developed June 2004; iterated since

Prior to SRM, the UN used “Threat Assessments” to determine levels of threat and identify Security Phases;

In SRM, Threat Assessment is one of step of a multifaceted process with more focus on Risk Management.

SRM process produces a Security Risk Assessment (SRA) – which is a tool that can be undertaken at multiple levels: country or city level, individual building level, road mission, etc.



August 2003: UN HQ Baghdad, Iraq

Components of the SRM

Responds to the Duty of Care by

- Proactively assessing & managing risks
- Minimizing the risk of harm to students, faculty and staff traveling internationally through the implementation of comprehensive security policies and procedures.
- Promoting readiness to respond to a crisis through up-to-date analyses

Looks at RISK by identifying Threats, Vulnerability & Risk

- including Security and Safety
- Security = risks to human resources, assets, and operations as a result of intentional violence
- Safety = risks associated with accidental hazards such as natural disasters, health risks, and vehicle accidents

Components of the SRA

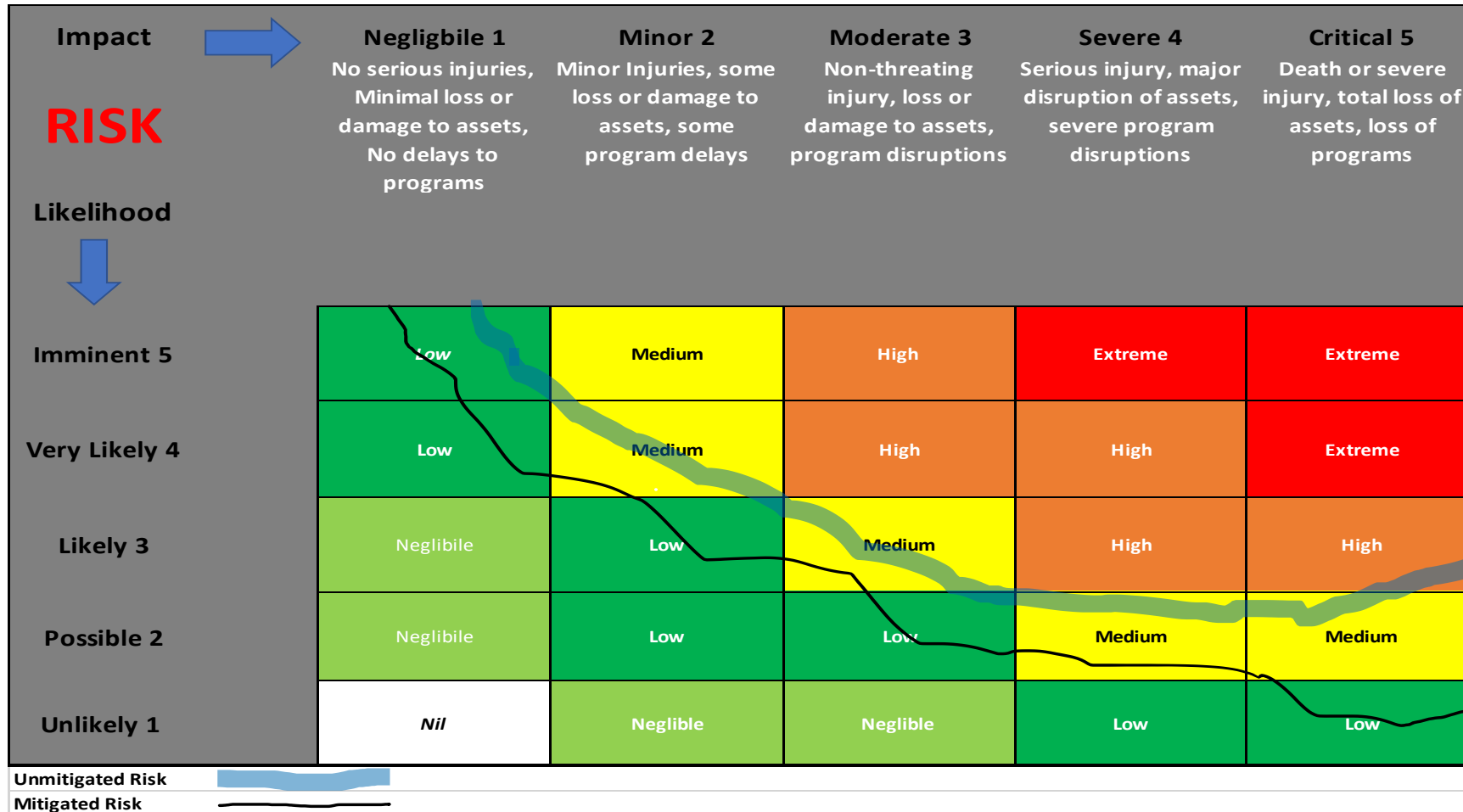
- **Threat Assessment:** Information is collected on current safety and security threats in the operating environment
- **Vulnerability Assessment:** Information about threats is analyzed through the lens of the University's identity, footprint and program profile to understand how it may be more or less vulnerable to the various threats
- **Risk Assessment:** A risk rating for each type of threat is assigned based on the analysis of how likely a given security incident could occur and how severe the impact

FACTORS	DESCRIPTION	TALLY	TOTAL
Types of Incident:	▪ Carjacking	X X X X	8
	▪ Burglary	X X	4
	▪ Theft	X X	4
	▪ Abduction	X	2
Time of Day:	▪ Late afternoon	X	2
	▪ Night	X X	4
Number of Perpetrators:	▪ >1	X	2
	▪ 3	X X	4
	▪ 4	X	2
	▪ 5	/	1
Weapons Used:	▪ 'Armed'	X X	4
	▪ Gun	/	1
	▪ Iron bar	/	1
Location:	▪ At/outside residence	X X /	5
	▪ Office	/	1
	▪ Parked on roadside	/	1
	▪ Road block	X	2
Type of car:	▪ Sedan	X X /	5
	▪ 4WD	/	1
	(note parts removed from several cars)	X X	4
Other factors of note:	▪ Vehicle followed	X /	3
	▪ Entering Compounds	X X	4

SRA Format

Program Assessment	Threat	Impact	Risk		Vulnerability		Mitigation Measures	Risk (Mit)
			Likelihood	Risk (UnMit)	Weaknesses	Strengths		

SRA Risk Matrix – Tanzania Example





Travel Resources

Travel Health Insurance

- **International health insurance** through International SOS (ISOS) and Chubb
 - All MSU-sponsored international travelers are eligible!
 - Must register in the **Global Travel Registry**
 - ISOS has doctors on-call and can assist with arranging medical care



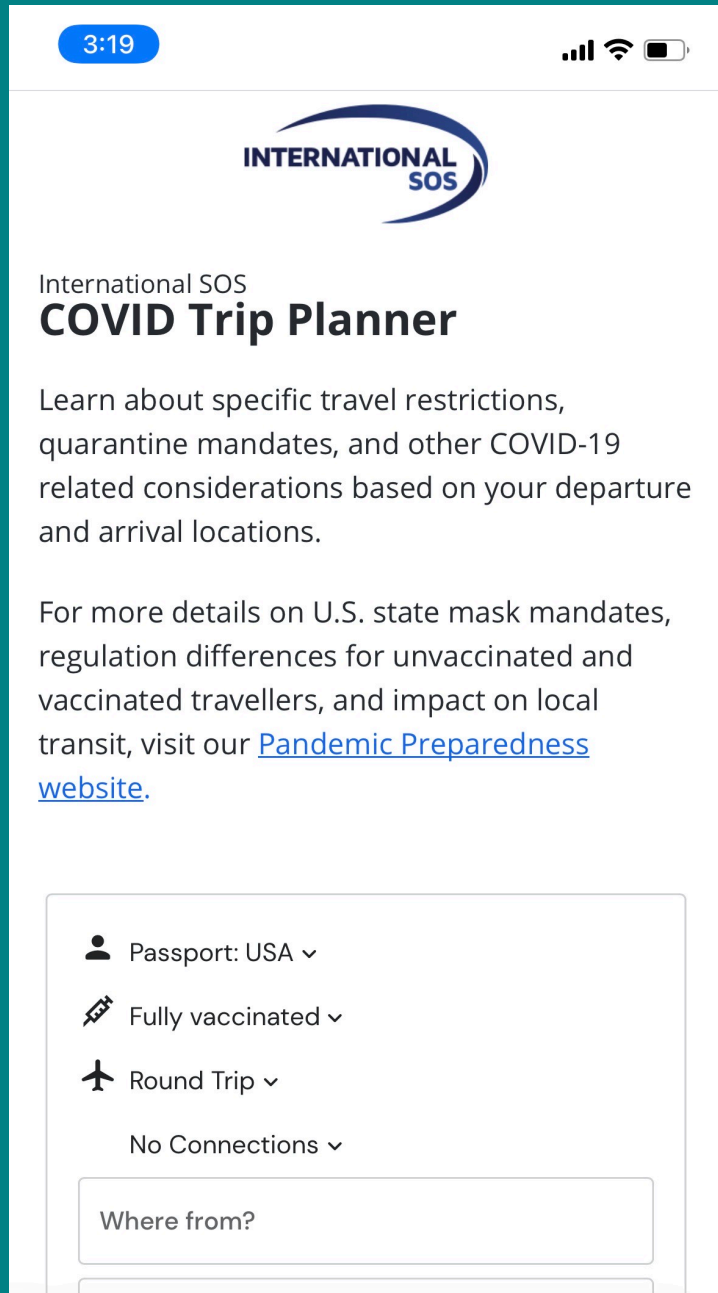
globalsafety.msu.edu/isos

International SOS



- **Comprehensive support** for MSU travelers.
 - 24/7 phone line for urgent and non-urgent medical and security advice during pre-departure planning or while traveling: **1-215-942-8478**.
 - 26 Global Assistance Centers and a network of vetted medical, dental, security, and transport service providers internationally.
 - Robust medical and security evacuation.
 - Mental health and emotional support services.
 - Web portal and free phone app to sign up for alerts, research your destinations, or contact ISOS via chat.

globalsafety.msu.edu/isos



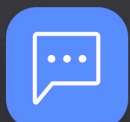
New ISOS app

- Search “International SOS” in the Apple or Google Play Store
- MSU membership #**11BCAS798617**
- Recently revamped! Includes:
 - Country entry requirements guide (powered by Sherpa)
 - Pre-travel checklists
 - Destination guide
 - Alerts while traveling
 - Check-in feature
 - Direct access to call/chat with ISOS



We are available to provide help and advice 24/7

[Tap here for FAQs](#)



Chat



Call

[Get Technical Help](#)



Maldives
Security Overview - Social Unrest

Social Unrest

SOCIAL UNREST

Political demonstrations typically take place during heightened political tensions and are usually confined to Male or Addu City, such as in 2018 and between late 2011 and March 2013. Such gatherings have the potential to degenerate into violence. The police often use tough measures, such as water cannon, tear gas and pepper spray, to disperse rallies. Potential protest locations in Male include Artificial Beach, Majeedhee Magu, Republic Square (known locally as Jumhooree Maidhaan) and the Maldivian Democratic Party office. On the rare occasions that demonstrations take place on other atolls, they tend to focus on police and government facilities and do not affect resorts. Tensions over policies relating to economic and defence co-operation with India have the potential to

↑ Terrorism Political Situation ↓



Give Feedback

Maldives

- ⊕ Medium Medical Risk
- 🛡️ Low Travel Risk
- 🛡️ Medium Travel Risk for Male and Addu City (Addu atoll)

[More details on Risk Zones](#)

🦠 **COVID Impact**

Travel: Low
Domestic Operations: High

COVID Trip Planner

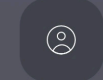
Discover COVID-19 test requirements, quarantine protocols, and entry restrictions for anywhere in the world.

Active Alerts

No active alerts for this destination

Risk Summary

Advice amid COVID-19-related
restrictions
non-essential travel due to ...



Share your current location with your organization



COVID Trip Planner

Discover COVID-19 test requirements, quarantine protocols, and entry restrictions for anywhere in the world.

In 3 days
Maldives

Trip Details

To Dos 6

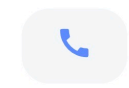
Security Risk Low

Home
United States

7

🩺

Security Risk Low



Insurance Information

- MSU Health Insurance information available on Global Safety Website
 - Coverage details, exclusions, link to full policy, etc.
 - Contact Global Safety for proof of insurance letters
- CFAR/IFAR Trip cancellation insurance-not offered by MSU
 - Not required to participate in MSU sponsored travel
 - Purchased independently
 - Offers protection against trip cancellation and/or interruption
 - More information found on website

24/7 Emergency Assistance

International SOS Scholastic
Assistance Line

+1-215-942-8478

*Medical Assistance
Security Assistance
Pre-trip Advice*

MSU International Emergency
Assistance Line

+1-517-353-3784

*Further Assistance and
Support from MSU*

Questions & Discussion

Office for Global Health, Safety, and Security

globalsafety.isp.msu.edu 517-884-2174 globalsafety@msu.edu

